

SPARCbook Product Line
User's Guide

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SPARCbook User Guide
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FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio and television reception. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Declaration of Conformity

We, Tadpole, 20450 Stevens Creek Boulevard Cupertino, CA 95014 (408) 973-9944

Declare under our sole responsibility that the product

SPARCbook

complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference, and
- 2) this device must accept any interference received, including interference that may cause undesirable operation.

Shielded Cables

Connections between this notebook and peripherals must be made using shielded cables in order to maintain compliance with FCC radio frequency emission limits.

The connection of unshielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels that exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces.

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Modifications

Modifications to this device not approved by Tadpole may void the authority granted to the user by the FCC to operate this equipment.

DOC Class B Notice

This digital apparatus does not exceed Class B limits for radio noise emission for a digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications.

Avis

Le present appareil numerique ne met pas de bruits radio-electriques depassant les limites applicables aux appareils numeriques de la classe B prescrites dans le Reglement sur le brouillage radio-electrique edicte' par le ministere des Communications du Canada

Safety Precautions



WARNING: Do not attempt to recharge alkaline or other non-rechargeable batteries with the SPARCbook's AC adapter/charger. Alkaline batteries cannot be recharged. Attempting to recharge alkaline batteries may cause personal injury and/or damage to the SPARCbook notebook.



WARNING: To prevent fire, shock hazard, or damage to the equipment, do not expose the SPARCbook notebook to rain or moisture. Do not immerse SPARCbook notebook in water. If water has entered the SPARCbook notebook cabinet, do not use the notebook until it has been inspected by Tadpole.



WARNING: Do not dispose of the SPARCbook batteries in fire. Disposal of the SPARCbook batteries in fire may cause personal injury.



WARNING: All service and upgrades to the SPARCbook notebook must be performed by a trained technician only. Otherwise, you may encounter personal injury and/or damage your notebook.

Sicherheitshinweise



WARNUNG: Beim Betrieb der SPARCbook Notebook treten hohe Spannungen innerhalb des Gehauses auf. Bitte befolgen Sie auf jeden Fall die Bedienungs- und Installationsanweisungen um jegliches Risiko einer Verletzung oder eines Personenschadens zu vermeiden.



WARNUNG: Versuchen Sie auf keinen Fall, Ihre SPARCbook Notebook mit Trockenbatterien (Primarzellen) zu betreiben oder solche mit dem Netz/Ladegerat zu laden. Versuche dieser Art konnen Personen-oder Sachschaden zur Folge haben.



WARNUNG: Betreiben Sie Ihre SPARCbook Notebook nicht bei feuchten oder nassen Umgebungsbedingungen. Falls Wasser oder Feuchtigkeit in das Gehause eingedrungen ist, sollten Sie Ihr Gerat vor Wiederinbetriebnahme von einem qualifizierten Servicetechniker uberprufen lassen.

Important Safety Instructions

The following instructions pertain to the risk of fire, electric shock or bodily injury. Please read all of these instructions carefully.

- Follow all of the instructions and warnings marked on this notebook or included in this manual.
- Do not use this notebook in unstable or unsupported conditions.
- The notebook may fall, causing serious damage to the notebook and others around.
- 4. Slots and openings in the cabinet are for ventilation. To ensure reliable operation of the notebook, and to protect it from overheating, these openings must not be blocked or covered. Do not use this notebook on a bed, sofa, rug or other similar surface. This notebook should never be placed near an oven, a radiator, or heat register. This notebook should not be placed in a built-in installation unless proper ventilation is provided.
- Never push objects of any kind into the notebook cabinet openings as they may touch dangerous voltage points or short out parts that could result in a fire or electrical shock. Keep liquids of any kind away from the notebook.
- 6. This notebook should only be connected to the AC power source indicated on your notebook system's information label. If you are not sure of the type of AC power available, consult your dealer or local power company. Only connect this notebook to a power outlet matching the power requirements of this notebook.
- Do not allow anything to rest on the power cord. Do not locate this notebook where people will walk on the cord.
- 8. If you have to use an extension cord with this notebook, make sure that the total amperage rating of all equipment plugged into it does not exceed the amperage rating of the extension cord. Also, make sure that the total of all notebooks plugged into the main AC power outlet does not exceed 15 amps.
- Unplug your notebook from the main electrical power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 10. Do not use this notebook near water.
- 11. This product is equipped with a 2-wire non-grounded type plug.

Battery Warning Instruction



WARNING: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equipment type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.



ATTENTION: Il y a danger d'explosion s'il y a remplacement incorrect de la batterie. Remplacer uniquement avec une batterie de meme type ou d'un type recommande par le constructeur. Mettre au rebutles batteries usagees conformement aux instructions du fablicant.



VORSICHT: Explosionsgefahr bei unsachgemassem Austausch der Batterie. Ersatz nur durch denselben oder einen vom Hersteller empfohlenen ahnlichen Typ. Entsorgung gebrauchter Batterien nach Angaben des Herstellers.

Wichtige Sicherheitsvorschriften Unbedingt beachten

Die nachfolgenden Anweisungen betreffen die Gefahr von Verletzungen durch elektrische Spannung, Feuer und mechanische Einwirkung. Bitte lesen sie diese Anweisungen sorgfaltig.

- Beachten Sie alle Hinweise, die am Gerat selbst angebracht oder in den zugehorigen Handbuchern vermerkt sind.
- 2. Stellen Sie das Gerat an einem sicheren, stabilen Arbeitsplatz auf.
- Am Gerat angebrachte Offnungen (Schlitze und sonstige Offnungen) dienen der Beluftung des Gerates. Um ein zuverlassiges Arbeiten des Gerates zu gewahrleisten und um Uberhitzung zu vermeiden, mussen diese Offnungen unbedingt freigehalten werden. Betreiben Sie das Gerat nie auf Betten, Sofas oder anderen, weichen Unterlagen.
- Stecken Sie keine Gegegenstande (Schraubenzieher, Buroklammern, etc.) in die Offnungen. Sie wurden damit Kurzschlusse herbeifuhren, die zur Zerstorung des Gerates fuhren, sich der Gefahr eines Stromschlages aussetzen oder das Gerat in Brand setzen.
- 5. Das Gerat darf nur an vorschriftsmassige Steckdosen mit der auf dem Gerat angegebenen Netzspannung angeschlossen werden. Wenn Sie nicht sicher sind, welche Netzspannung richtig ist, wenden Sie sich an den Lieferanten des Gerates oder an das zustandige Elektrizitatswerk.. Bitte nur an genugend stark abgesicherte Steckdosen anschliessen, die der Leistungsaufnahme des Gerates entsprechen.
- Auf das Netzanschlusskabel durfen keine Gegenstande gestellt werden.
- Legen Sie das Netzkabel so, dass niemand darauftreten oder daruber stolpern kann.
- Wenn Sie Verlangerungskabel benutzen, mussen Sie sicher sein, dass die gesamte Leistungsaufnahme nicht grosser ist, als das Verlangerungskabel zulasst. Der gesamte Stromverbrauch aller angeschlossenen Gerate darf nicht mehr als 15A betragen.
- Wenn Sie das Gerat reinigen, muss das Netzkabel aus der Steckdose gezogen werden.
- 10. Das Gerat durfen Sie nicht in der Nahe von Wasserleitungen benutzen.

Wartung der Notebook

Wenn Ihre Notebook nicht ordnungsgemass arbeitet, durfen Sie nur die Einstellungen vornehmen, die im Handbuch genannt werden. Andere Einstellungen oder Veranderungen konnen den Rechner beschadigen oder zerstoren. Umfangreiche und kostspielige Reparaturen wurden notwendig werden, um das Gerat wieder betriebsfahig zu machen.

Ziehen Sie den Netzstecker aus der Steckdose und verstandigen Sie den zustandigen Kundendienst bei folgenden Storungen:

- 1. Netzkabel ist defekt oder stark abgenutzt.
- 2. Flussigkeit ist in das Gerat gelangt.
- 3. Das Gerat war Regen oder Leitungswasser ausgesetzt.
- Das Gerat ist heruntergefallen oder das Gerhause ist beschadigt.
- Das Gerat arbeitet nicht mehr richtig.

Achtung!

Wenn Sie das Gerat offnen mussen (Abnahme der verschraubten Haube), ist unbedingt folgendes zu beachten:

- Das Netzkabel muss aus der Steckdose gezogen werden und zwar bevor Sie das Gerat offnen.
- 2. Die Haube muss wieder montiert und verschraubt werden. Erst dann darf das Netzkabel wieder eingesteckt werden.

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Preface



Conventions in this user guide

The following conventions are used in this Guide:

Symbols

The following symbols are used in this book:



NOTE: Special note for clarification.



CAUTION: Risk of personal injury and equipment damage.



WARNING: Danger of explosion if battery is incorrectly replaced.

Notes

Notes precede information that requires special attention. Example:



NOTE: For your convenience, you can attach an external keyboard and mouse.

Warnings and cautions

Warnings highlight conditions of potential personal injury. Cautions point out possible equipment damage. Examples:



CAUTION: To avoid damage to the product, do not subject it to excessive shock.



WARNING: To reduce risk of electric shock, do not open unit. No user serviceable parts inside. Refer all servicing to qualified personnel only.

Procedures

Procedures are numbered. Example:

1. Turn on your notebook

Keyboard conventions

Keyboard keys are shown in initial upper-case type. Example:

 Type Is and press the Enter key to list the contents of a directory

Screen messages

Screen messages appear in Helvetica type bounded by rules. Example:

After the SPARcbook passes its self-test, the following initial message appears:

SPARCbook xxxx (Ultrasparc-Ile 500MHz),

OpenBoot x.xx Tadpole x.xx, xxxx MB memory Installed Serial \$134xxxx

Ethernet address x:x:xx:x:xxx, Host ID: xxxxxxxx

Variables

Variables appear as a lower-case x. For example, the x's in the previous example are variables because the values shown for the model, ROM Rev., serial number, Ethernet address, and host ID will vary from system to system.

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Supplemental documentation

For more information about the Solaris operating system, refer to the Sun Solaris Operating Environment documentation shipped with your system.

For more information on related SPARCbook features, please visit the Customer Service area on the Tadpole web site at::

http://www.tadpole.com/html/support/

Chapter 1 Overview



SPARCbook product line

Welcome to the SPARCbook Product Family User Guide. This guide covers both the SPARCbook and SPARCbook models.

Processors

Processor for the SPARCbook family include the UltraSPARC IIe, running at 500 MHz, or the UltraSPARC IIi, running at 650 MHz.

RAM

SPARCbook models using the UltraSPARC IIe processor support a maximum of 2GB of RAM. SPARCbook models using the UltraSPARC IIi processor can support a maximum of 4GB of RAM

Displays

Display options include XGA graphics (1024 x 768 resolution) or the SX supports SXGA+ graphics (1400 x 1050 resolution).

USB and Ethernet

SPARCbook models support USB 1.0 and 10/100-Base T Ethernet. SPARCbook Plus models support USB 2.0 and Gigabit Ethernet.

SPARC compatibility

The SPARCbook uses a SPARC-compatible motherboard and a Sun UltraSPARC processor. The SPARCbook also uses the Sun LSI chipsets for compatibility. As a result, any hardware or peripheral device compatible with Sun workstations is fully compatible with the SPARCbook.

SPARCbook components

As you unpack your SPARCbook, check the shipping carton and the components inside it for damage. Here are the items you should find in your shipping carton:

- SPARCbook notebook
- 2. Carrying case
- 3. AC adapter and power cord
- 4. Rechargeable battery pack
- 5. Removable DVD/CD drive
- 6. Tadpole Support Software (Installation) CD
- SPARCbook User Guide (this manual) and other documentation on CDs
- 8. Solaris Operating Environment media kit of CDs and documentation (optional, not pictured)

If either the shipping carton is damaged or the SPARCbook components are missing or damaged, please contact your shipper or dealer immediately.

SPARCbook options

The following sections describe the options available for the SPARCbook system.

Languages

Standard C, C++, FORTRAN, ADA, and a wide selection of other languages are available from SunPro or third parties for use on the SPARCbook.

Hardware and software sources

Options from your SPARCbook dealer

SPARCbook replacement parts and options are available from your authorized SPARCbook dealer. Contact your local dealer or Tadpole for a listing of the dealers in your area.

The following items are available from your SPARCbook representative:

- Auto power adapter
- Airline power adapter
- DB-15 to 13W3 video cable adapter
- Carry Case
- Deluxe Carry Case
- Hardside (rugged) Carry Case
- External Floppy Drive
- External CD-ROM
- External CD-RW
- External Keyboard & Mouse
- Country kits (Power cords, Solaris versions)
- Spare battery pack
- Spare AC Adapter

Options from Sun Microsystems

The following items are available from Sun Microsystems dealers:

- Solaris operating systems on CD-ROM
- Three-button mouse (USB only)
- High-performance color, monochrome, and grayscale video monitors
- Video monitor cables and adapters
- Laser printers
- Serial port cables
- Documentation CDs
- USB Sun Type 6 keyboards

Options from third-party suppliers

The following items are available from third-party suppliers:

- Ethernet transceiver cables
- High-performance color, monochrome, and grayscale video monitors
- Video monitor cables
- Laser printers
- External modems
- · Serial port cables
- USB
- Audio input/output devices (amplifiers, microphones, etc.)

SPARCbook features

Your new SPARCbook includes the following features:

- 500 MHz UltraSPARC IIe (SPARCbook 5000), or 650 MHz UltraSPARC IIi (SPARCbook 6500), or 500 MHz UltraSPARC IIe (SPARCbook Plus), or 650 MHz UltraSPARC IIi (SPARCbook Plus)
- 256MB to 2GB ECC SDRAM (SPARCbook 5000)
 256MB to 4GB ECC SDRAM (SPARCbook 6500)
 256MB to 2GB ECC SDRAM (SPARCbook Plus w/ UltraSPARC IIe processor), or
 256MB to 4GB ECC SDRAM (SPARCbook Plus w/ UltraSPARC IIi processor)
- 15.1 inch display supporting a 256K-color palette and 64-shades of gray; providing 1024 x 768 resolution or 1400 x 1050 resolution
- Full-size, Sun Type 5 compatible integrated keyboard
- An integrated three-button trackpad
- An internal hard disk drive of varying capacity
- Removable DVD/CD-ROM or DVD/CD-RW drive
- Internal stereo speakers
- Audio input and output jacks
- 2 PCMCIA/CardBus slots
- 3 USB 1.0 ports for SPARCbook 5000 and 6500, or 3 USB 2.0 ports for SPARCbook Plus
- 2 10/100 Base-T Ethernet via RJ-45 connectors for SPARCbook 5000 and 6500, or 2 Gigabit Ethernet via RJ-45 connectors for SPARCbook Plus
- A standard 9-pin serial port
- A standard 25-pin parallel port
- A port for connecting an AC power adapter
- A DB-15 VGA port
- 2 PS2 ports

For more information and tips on using the features listed here, see "Using SPARCbook" on page 19.

Customer service and support

If the information presented in this guide does not meet your needs, or you have questions, you may contact Tadpole's Customer Service and Support staff using the contact information found on page ii.

Before you call, have the serial number for your SPARCbook nearby. This number appears on the bottom of the SPARCbook.

If you received an error message, it will also help if you write down the following information:

- 1. The exact description of the problem.
- 2. The task you were performing when you encountered the problem.
- The command you typed when the error occurred. You may want to check the command line to make sure you did not make a mistake.
- 4. The directory you were in. You can use "pwd" to obtain this information
- 5. The account you were using. You can use "whoami" to obtain this information.
- Version of the operating system you are using. You can use uname -a or more /etc/release to obtain this information. See the section on Troubleshooting for more information about these commands.

Chapter 2 Getting Started



Getting Started

Overview

Overview

Getting Started provides a brief, pictorial introduction to get you started. The next chapter, "Using SPARCbook" on page 19, describes more detailed information about these features. A few minutes spent on these two chapters will ensure you get the most out of the SPARCbook.

First steps

Once you've completed the following steps, you'll be ready to start working with your SPARCbook.

1. Check the ambient air temperature to make sure it is between $41-104^{\circ}$ F ($5-40^{\circ}$ C).



CAUTION: If your workstation has been exposed to temperature extremes (variations of more than 10 degrees of temperature or 10 percentage points of humidity), you will need to stabilize the workstation's temperature. Let your SPARCbook adjust to room temperature before proceeding.

2. Open the SPARCbook

Open the SPARCbook display screen by sliding the display cover latches (one on each side) towards the front of the SPARCbook and lifting up on the cover as shown in the following illustration.



Figure 2-1: Opening the SPARCbook display

Getting Started

First steps

 Install the SPARCbook Lithium-Ion battery into the battery bay, which is located on the front left side of the SPARCbook - the same side as the audio ports. Push it in until you hear it click into place.



Figure 2-2: Installing the battery pack



WARNING: Use only SPARCbook batteries. Never insert a battery made for another model of the SPARCbook or for any other computer or appliance, even if its appearance is similar.

4. For AC power operation, plug in the AC power adapter. as shown below.

The battery need not be installed for AC operation. For more detailed instructions on the AC adapter, see "Using an AC adapter" on page 24.

Identifying components and features

SPARCbook left side

Identify the following components and features on the left side of the SPARCbook:

1	Audio line-in	4	Internal stereo speaker
2	External microphone	5	LCD panel release button
3	Audio line-out	6	Hardware master volume

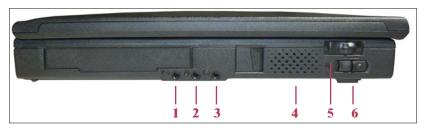


Figure 2-3: SPARCbook left side view

SPARCbook right side

Identify the following on the right side of the SPARCbook:

_			
1	Kensington lock	5	PCMCIA/Cardbus eject buttons
2	LCD panel release button	6	PCMCIA/Cardbus socket (I, II, III)
3	Internal stereo speaker	7	AC power jack
4	Power kill button		



Figure 2-4: SPARCbook right side

SPARCbook back panel

Identify the following on the back panel of the SPARCbook:

1	Serial port	5	Ethernet ports
2	Parallel port	6	USB (horizontal orientation)
3	PS2 port	7	USB (vertical orientation)
4	VGA monitor port	8	PS2 port

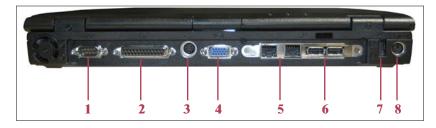


Figure 2-5: SPARCbook back panel

Identifying components and features

SPARCbook bottom

Identify the following on the bottom of the SPARCbook:

1 RAM bay	3 DVD/CD drive bay
2 HDD bay	4 Battery bay



Figure 2-6: SPARCbook bottom

Powering up

The following process outlines the final steps in powering your SPARCbook system up.

 Turn on all external devices, then turn on your SPARCbook with the **Power** switch which is above the top center part of the keyboard as shown in the Figure 2-7.



Figure 2-7: SPARCbook power switch

2. View the initial system screens.

After the self-tests have successfully completed, an initial message appears. Then system messages scroll as the operating system loads.

If the system is booted with the factory software load intact, the Common Desktop Environment (CDE) login banner appears. (Note that the GNOME windowing environment may replace CDE as the standard Solaris windowing system in future Solaris operating environment releases.

3. Log on to the system and follow the prompts.



If the factory software load is altered, the CDE may not appear. If this is the case, after the last system message, the screen displays the login prompt and you can log into the system. At this point, you may start your application.

The next chapter, "Using SPARCbook" provides more detailed information about the various tasks involved in using your SPARCbook.

Getting Started

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Chapter 3 Using SPARCbook



Using SPARCbook

Overview

Overview

This chapter provides more detailed information about the tasks described in Chapter 2, "Getting Started." A few minutes spent here will help you get the utmost benefit from your SPARCbook.

Setting up

Setting up

The SPARCbook is designed to provide many years of error-free operation. The notebook will last longer by following these guidelines:

- Position the SPARCbook so you can easily access the connectors on the back and side panels.
- The area should be free of obstructions, allowing you to open the display screen completely, without hindrance.
- Adequate ventilation is required for the SPARCbook. Do not cover or block the ventilation fans or slots on the case – two round air inlets on the bottom, and exhaust outlets on the left side and back of the unit.



CAUTION: Never spray or directly apply any cleaners or solvents to the SPARCbook case or LCD.

Opening the display cover

The display is located on the inside of the top cover. When you are not using the SPARCbook, the cover should remain closed. This protects the display against damage.

To open the display cover:

 Slide the display cover latch to the right to release the display cover and gently raise the cover to an upright position as shown in the illustration below.



Figure 3-1: Opening the display cover

You can adjust the screen up to 30 degrees from vertical for a better viewing angle. Use the backlight intensity keys on the integral keyboard to adjust the brightness of the backlight to achieve the best viewing conditions. (See the table of common keyboard combinations on page 57 more information.)

At this point, you can connect the SPARCbook to your selected optional equipment and power up the notebook.

Setting up

Closing the display cover

To close the display cover:

- 1. Gently pull the cover forward and down.
- 2. Carefully press the top of the cover down toward the keyboard until the case latch "clicks" into its closed position.

If the cover is closed while the SPARCbook is still running, the LCD display goes to sleep.

Providing power

The SPARCbook can operate from an AC power adapter or a rechargeable Lithium-Ion battery.

Using an AC adapter

You may use AC power to operate the SPARCbook. The battery need not be installed for AC operation.

To power the SPARCbook from AC power:

- 1. Locate the SPARCbook near an AC outlet.
- 2. Make sure the outlet is not controlled by a wall switch, which can cause the notebook to be turned off accidentally.



WARNING: Use only the supplied AC adapter with the SPARCbook. Do not use an AC adapter designed for use with another product.

 Plug the connector from the AC adapter into the AC Power Jack as shown in Figure 3-2. Then plug the AC cable plug into a nearby AC outlet.



Figure 3-2: AC adapter connector



NOTE: The AC adapter can be plugged into a 100 - 240-Volt source at 50 - 60 Hz. The AC adapter will automatically adjust to the AC input voltage and frequency. The only requirement is that the AC adapter/charger must correctly fit the AC outlet.

Unplugging the AC adapter

Unplug the AC cable from the AC outlet. Then slide the connector from the AC adapter out of the power input socket on the SPARCbook.

Using SPARCbook

Setting up

Using batteries

Battery pack LED power gauge

The battery module contains a five element LED power gauge allowing you to check the charge status of the battery module before installing it in the SPARCbook. The power gauge displays remaining capacity in increments of 20%.

The battery can be installed with the SPARCbook powered on or off.

Setting up

Installing the battery

To install the battery:

 Install the SPARCbook lithium-ion battery into the battery bay, which is located on the back edge of the SPARCbook. Push it in until you hear it click into place. Slide the battery lock button to the left (as indicated by the arrow below) to lock the battery securely in place.



Figure 3-3: Installing the battery

Recharging a new battery

After installing a new battery, use the AC adapter to recharge the battery. It takes about 2.5 hours to recharge a new battery when the SPARCbook is turned off. After fully charging the battery, you can operate the SPARCbook for about 2 hours, depending on your configuration and applications.

The battery module can be discharged and recharged from 500 to 1,000 times before it needs replacing. When you need to replace the battery module, obtain a replacement battery module from your authorized Tadpole representative.

Removing the battery

- 1. Shut down the SPARCbook according to the instructions in "Shutting SPARCbook down" on page 34.
- 2. Turn the SPARCbook over.
- 3. Press the battery latch (see Figure 3-4), grasp the battery's face-plate and gently pull it out of the battery bay.



Figure 3-4: Removing the battery

Operating SPARCbook

Before turning on your SPARCbook notebook and beginning your day, you will need to prepare the notebook. This includes acclimating the notebook to its environment and starting its operating system.

Using SPARCbook

Operating SPARCbook

Starting SPARCbook

To ensure long life and ease of operation, you need to follow a few general guidelines when starting up and shutting down your SPARCbook notebook.



CAUTION: Failure to start up and shut down the SPARCbook notebook properly can damage important system files and may affect your product warranty.

To start the SPARCbook, make sure the notebook is at room temperature before powering up. This is particularly important when the notebook is brought from a very cold environment into a warm room. In such cases, moisture can condense on and inside the notebook and cause problems. Allow at least two hours for the SPARCbook's temperature to stabilize after bringing it from a very cold or very warm environment before proceeding.

Starting the SPARCbook on an Ethernet network

If you will be using the SPARCbook on an Ethernet network, you will need to:

- Contact the person responsible for your computer network (the Network Administrator) to obtain the following applicable information:
 - A host name that does not duplicate an existing host name
 - An IP address (or use DHCP which provides automatic IP address resolution)
 - An optional Network Information Service (NIS) domain name
 - A user account and password if using NIS
 - An Ethernet cable
 - A connection to the desired Ethernet network
 - DNS Domain
 - · IP Address of DNS Nameserver
 - IP Address of Gateway Router
- 2. Connect the Ethernet cable to the Ethernet connector.
- Make sure that all cables attached to peripherals (such as printers, mouse and monitor) are securely plugged into the correct connectors
- 4. Make certain that each device is plugged into an AC outlet or power strip, if necessary.
- 5. Power on all attached peripherals.
- Use the SPARCbook's power switch to turn on you workstation.



NOTE: If the OK prompt appears during the boot process, type in "Boot Disk"

Using SPARCbook

Operating SPARCbook

The SPARCbook begins its self-test diagnostics and starts to boot. It is normal for the screen to be blank for up to 20 seconds before displaying a message similar to the following:

SPARCbook (UltraSPARC-Ile xxxMHz),

OpenBoot x.xx Tadpole x.xx, xxxx MB memory installed,

Serial #xxxxxxx

Ethernet address x:x:xx:x:xxx, Host ID: xxxxxxxx

A variety of system messages will be displayed on the screen as Solaris continues to boot. After the last system message, the screen will display the "hostname console login" prompt.

hostname console login:

First time login is "root" with no password.

If the SPARCbook does not respond when the power switch is turned on, refer to Chapter 7 of this guide for troubleshooting suggestions.



NOTE: After powering-up the SPARCbook for the first time, you are ready to configure your workstation. Consult your system administrator for details.

Restarting SPARCbook

Restarting a SPARCbook that has been halted and powered down is a simple procedure:

- Verify that cables from all connected peripheral devices, such as an external monitor, are connected to the appropriate connectors on the back of the SPARCbook.
- Power-up the peripherals before powering-up the SPARCbook (see peripheral manuals for more information).
- Turn on the SPARCbook.

The SPARCbook begins its self-test diagnostics and starts to boot. It is normal for the screen to be blank for up to 20 seconds before displaying the following initial message:

SPARCbook (UltraSPARC-Ile xxxMHz),

OpenBoot x.xx Tadpole x.xx, xxxx MB memory installed,

Serial #xxxxxxx

Ethernet address x:x:xx:x:xx, Host ID: xxxxxxxx

Various system messages will appear on the screen during the boot process. After the last system message, the screen will prompt you for your login name and then your password.

- 4. Type your username at the Username prompt and press Enter.
- Type your user password at the Password prompt and press Enter.

After the user enters a username and password, the GNOME Desktop System is displayed.

Shutting SPARCbook down

Before turning off your SPARCbook for the day, save your work, close all programs and databases, and shut down its operating system. You may also want to power down any peripheral devices you have connected to the SPARCbook.

Using TADcar

TADcar, which is installed with the other system software at the factory, and is also included as a standard component of the installation process when using the SPARCbook Installation CD, is a power management utility which will automatically close your programs and shut down the operating system safely.



CAUTION: If you are not certain TADcar is installed on your workstation, DO NOT simply turn off the power to your workstation as this can damage or destroy critical operating system files and data. Failing to properly shut down the operating system and workstation can also damage attached peripheral devices as well as the workstation itself.

To check if TADcar is installed:

1. Type the following at the "#" prompt:

pkginfo | grep TADcar

2. If TADcar is present, this command will return the following information:

System TADcar Tadpole SPARCbook Utilities for Solaris x

 If TADcar is not present, the "#" prompt will return with no response. Contact Tadpole Customer Support if you need assistance reloading TADcar from the SPARCbook Support Software (Installation) CD or downloading it via FTP from ftp.tadpole.com.

Shutting down Without TADcar

To shut down the SPARCbook safely if TADcar is not installed:

- 1. Save your work and close any application or database that may have work in progress
- 2. At the "#" prompt, type init 0 to shut down the operating system
- 3. Press the power switch at the ok prompt
- 4. Power down peripherals as needed

Shutting down With TADcar

To shut down the SPARCbook with TADcar installed (normal shutdown):

- 1. Save your work
- 2. Press the power switch
- 3. Power down peripherals as needed

Using SPARCbook

Operating SPARCbook

Moving SPARCbook

If you want to move the SPARCbook after shutting down, perform the following procedures:

- Disconnect all cables and connectors (including the AC adapter cable) from the SPARCbook.
- 2. Fold the display cover down and close and latch the case.
- You can now move the SPARCbook to a new location, reconnect, and restart.

Using SPARCbook features

This section contains operational tips and other information unique to the SPARCbook feature set.

For more detailed information on a listed feature, refer to "SPARCbook Specifications" on page 141.

For a list of pin assignments for SPARCbook connectors, see "Appendix A, Connector pin assignments" beginning on page 161.

Using the DVD/CD module

The DVD/CD module provides you with the hardware basics to turn your SPARCbook computer into a fully functioning multimedia computer. Beyond its audio and video capabilities, since many software packages are coming out solely on CD-ROM, the addition of this module gives the user more choices in the purchase of software applications.

DVD discs can hold up to 9.4 GB of data and/or video. CD-ROM discs can hold up to 700 MB of data. Because they are randomly accessible, data can be easily organized for quick retrieval during a search.

Systems equipped with the DVD/CD-RW drive can also record, or "burn," CDs, providing a high-capacity back-up option.

There are two drive options available for SPARCbook:

- DVD/CD-ROM: 8X DVD/24x CD-ROM (3.5MB/sec)
- DVD/CD-RW: 8X DVD/24x CD-ROM Read, 8x Write

Precautions to Follow when Handling DVD/CDROM Discs

- Always hold the disc by the edges
- Avoid touching the surface of the disc
- Use a clean, dry, cloth to remove dust, smudges, or fingerprints
- · Wipe from the center outward
- Do not write on the surface of the disc
- Extremes in temperature may damage discs
- Store discs in a cool dry place
- Do not use benzene, thinners, or cleaners
- Do not bend or drop the discs
- Do not place objects on top of discs

Loading a Disc

To play a DVD/CD disc, follow the instructions listed below.

1. Press the eject button on the front panel. The tray ejects from the drive.



Figure 3-5: Ejected DVD/CD tray

- 2. Place the disc into the tray with the disc's label facing up.
- 3. Push the tray back into the drive.

Do not insert any foreign objects into the disc tray. Do not force the tray to open or close manually. When not in use, keep the tray closed to prevent dust or dirt from entering the drive unit.

Using SPARCbook

Using SPARCbook features

Audio Volume Control

The following hot key combinations control audio output volume:

Key combinations	Function	
[Fn] + [PgUp]	Increases audio output volume	
[Fn] + [PgDn]	Decreases audio output volume	
[Fn] + [F12]	Mutes stereo speaker output	

Hardware Master Volume Control

In addition to the above hot key combinations, the SPARCbook is also equipped with a hardware master volume control on the front left side of the computer.

This control regulates the audio volume output. Press the right side of the control to increase the volume by increments. Press the left side of the control to decrease the volume by increments.

Recording with the external microphone

To use a microphone to record:

1. Make sure the microphone is plugged into the microphone jack (the center port in Figure 3-6) on your SPARCbook



Figure 3-6: Microphone jack (center port in illustration)

- 2. Make sure the recording source is sufficiently close to the microphone (1 to 2 ft)
- Unplug any external audio input devices connected to the SPARChook

Using PCMCIA/CardBus cards

Your SPARCbook notebook features two PCMCIA/Cardbus expansion sockets designed to interface with two Type II cards or one Type III card. This sophisticated innovation allows you to expand and customize your SPARCbook to meet a wide range of computing needs without sacrificing portability. PC cards accommodate a number of expansion options. Memory cards, MODEMs, hard disks, SCSI adapter, and network (LAN) adapters are just a small sample of the PC card products available on today's market.

The PCMCIA (Personal Computer Memory Card International Association) Card Bus is a widely accepted industry standard that defines the design and operation of PC Card Bus cards. Most PC cards that conform to the PCMCIA/Cardbus standard are plug-and-play devices, i.e., they can be inserted into the PCMCIA/Cardbus expansion sockets while the computer is powered on. This type of hot insertion does not apply to all PC cards. Refer to the documentation that came with your PC card for detailed information on insertion and operation of PC cards.



Figure 3-7: PCMCIA/Cardbus eject buttons

Using SPARCbook features

Inserting and Ejecting PCMCIA/Cardbus Cards

Please refer to Figure 3-7 and the following instructions for inserting and ejecting a PCMCIA/Cardbus card:

- Some PCMCIA/Cardbus cards do not support hot-plugging. Refer to your PCMCIA/Cardbus card's manual for verification. If hot-plugging is not supported, save your data and turn off the SPARCbook before inserting the PCMCIA/ Cardbus card.
- 2. Hold the PCMCIA/Cardbus card with the arrow side up and the connector side toward the socket.
- Align the card connectors with the appropriate socket and carefully slide the card into the socket until it locks into place.
- 4. Locate the two PCMCIA/Cardbus eject buttons. Note that there are two eject buttons, one per slot.
- 5. To remove a PC card simply push the respective eject button once; the eject button pops out. Push the button again to eject the PC card. The upper switch will eject a Type I or Type II PCMCIA/Cardbus card from the upper socket. The lower switch will eject a Type I, Type II, or Type III card from the lower socket.
- 6. Remove the card and store it properly.

When inserting a Type III PC card, make sure the connector is inserted in the lower socket. Before ejecting a PC card, ensure that it is not being accessed by the system. Memory card users must never change a card's write protect switch while the card is inserted into a PCMCIA/Cardbus socket. To change the switch setting, (a) eject the card, (b) change the switch setting, and (c) re-insert the card.

The eject buttons work each slot independently. To eject a card, push the applicable PCMCIA/Cardbus eject button. The card will release and move out so that it can be grasped and removed.

Using the PS2 ports

To use an external keyboard or pointing device:

 Simply connect the keyboard or pointing device to the PS2 port on the back panel. You do not need to power down your SPARCbook before connecting or disconnecting these devices when using the PS2 ports on the backpanel as shown in Figure 3-8.



Figure 3-8: PS2 (Keyboard/Mouse) port on backpanel

Using the USB ports

SPARCbook USB ports

The SPARCbook is equipped with three Universal Serial Bus 1.0 (USB) connectors. Any device that uses the USB 1.0 standard can be connected to this port.

SPARCbook Plus USB ports

The SPARCbook Plus is equipped with three USB connectors supporting the Universal Serial Bus Specification 2.0, which offers additional performance improvements over the 1.x spec while remaining compatible with 1.x devices.

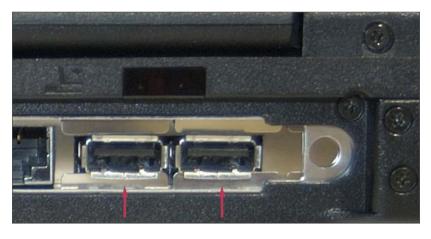


Figure 3-9: Horizontal USB ports

Using the Ethernet ports

SPARCbook Ethernet ports

The SPARCbook has two RJ-45 connectors on the back panel for connecting to 10/100-Base T Ethernet LAN.

SPARCbook Plus Ethernet ports

The SPARCbook Plus has two RJ-45 connectors on the back panel for connecting to Gigabit Ethernet LAN.

To connect the SPARCbook to an Ethernet network:

- Set it on a work surface near the Ethernet twisted-pair cable or transceiver/MAU.
- Attach a twisted-pair cable to one of the SPARCbook's Ethernet LAN port.

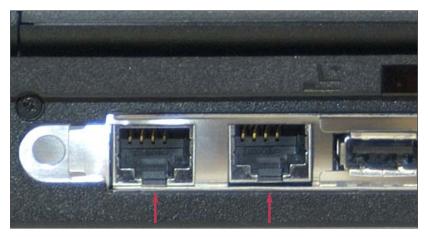


Figure 3-10: RJ-45 Ethernet ports

Using the serial port

The SPARCbook back panel has a 9-pin serial port connector.

To use your serial port:

- 1. Shut down the SPARCbook according to the instructions in "Shutting SPARCbook down" on page 34.
- 2. Make sure the serial device you will be connecting to it is also off.
- 3. Connect a serial device to the serial port connector and power up SPARCbook and the serial device.



Figure 3-11: Serial port

Using the parallel port

The SPARCbook back panel has a 25-pin parallel port connector.

To use your parallel ports:

- 1. Shut down the SPARCbook according to the instructions in "Shutting SPARCbook down" on page 34.
- 2. Make sure the parallel device you will be connecting to it is also off.
- 3. Connect a parallel device to the 25-pin connector and power up SPARCbook and the parallel device.



Figure 3-12: Parallel port

Using an external display

The SPARCbook back panel has a 15-pin VGA port for connecting external monitors.

To connect an external monitor:

- 1. Shut down the SPARCbook according to the instructions in "Shutting SPARCbook down" on page 34.
- Connect the cable from the monitor to the SPARCbook external 15-pin VGA video port. Please refer to the section "Using External Monitors" on page 179 for more information about using external monitors.

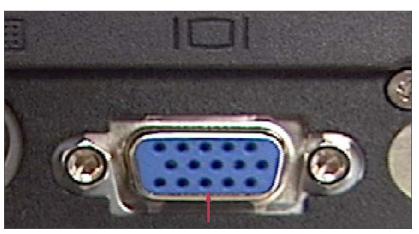


Figure 3-13: External VGA video port

Integrated keyboard

Your SPARCbook computer features a low-profile 87 key enhanced keyboard that emulates all the functions of a full-size 101/102 key keyboard including an embedded keypad and a full array of special function keys. This section covers the SPARCbook's keyboard, and identifies several keys that are commonly used when working with either the Operating System or other software.



Figure 3-14: Integrated keyboard

Special keys

[Esc]

The Escape key allows you to cancel any specific command you may have just keyed in. For example, if you mistakenly hit the function key, [F1], in your word processor or spread sheet program, but want to "cancel" the command so that the computer will ignore the function key, just press [Esc].

[Enter]

While using application software, the purpose of this key is similar to a typewriter's return key, pressing this key will position the blinking cursor to the beginning of the next line on the display screen.

[PrntScrn/SysRq]

Pressing this key will cause whatever is on the screen at the time to be printed. Note that in some software programs this key may be used in conjunction with other keys for other specific functions.

Consult your software user's manual for more information.

[Num Lk/Scroll Lk]

When Scroll Lock is engaged, pressing the cursor control keys moves the cursor by fields of text. Press the [Fn] + [Num Lk/Scroll Lk] keys to engage this mode. Pressing these keys again will disengage the Scroll Lock function.

Using SPARCbook

Integrated keyboard

[Caps Lock]

The [Caps Lock] key corresponds to a typewriter's Shift Lock key, but it only affects letter keys. The number keys and function keys are not affected. Even with the [Caps Lock] key engaged, if you want to generate the symbols and punctuation marks above the number keys, you must still use the [Shift] key. Note that when the [Caps Lock] key is engaged, the Caps Lock indicator comes on.

[Shift]

Similar to the typewriter's Shift key, this key allows you to type letters in "UPPER CASE."

Modifier keys

The following keys only function when used in conjunction with other keys.

[Pause/Break]

The Break key is used in conjunction with the Control key ([Ctrl] + [Pause/Break]) to cancel a command.

[Fn]

Pressing this key engages the alternate function (labeled in blue) on selected keys. For example, simultaneously pressing the [Fn] + [Dn Arrow] keys decreases the display brightness.

[Ctrl]

Refer to the user's manual of the software you are using for details on how to use the Ctrl key.

[Alt/Graph]

Refer to the user's guide of the software you are using for more details on how to use the Alt/Graph key.

[Compose]

Refer to the user's guide of the software you are using for more details on how to use the Compose key.

[*]

Refer to the user's guide of the software you are using for more details on how to use the * key.

Cursor control and editing keys

The keys listed in this section are specifically used to move the cursor on the display. When used in combination with other keys, these cursor control keys provide some very powerful editing functions.

The cursor's location indicates where you can type text on the screen. Having the ability to quickly move the cursor around the screen while editing text will significantly improve your efficiency.

The importance of these Cursor Control keys is more apparent when using application software such as word processors, spread sheet applications, and databases. In addition, while using your operating system software (OS), several of these keys play an important role in moving the cursor or editing.

Refer to your software manuals for details on how to use these keys.

Left and Right Arrow Keys

Pressing either of these keys will move the cursor one character at a time in the direction shown on the arrow key.

Up and Down Arrow Keys

Pressing either of these keys will move the cursor one line at a time in the direction shown on the arrow key.

[Page Up] or [Page Dn]

When used with the Fn key these keys allow you to quickly move the cursor on the screen page by page, or window by window, depending on the software you are using.

[Home]

Refer to your application software manual to find out how your software specifically uses the [Home] key to quickly move the cursor to either the beginning of a document or the beginning of a line.

[End]

Refer to your application software manual to find out how to use the End key to quickly move the cursor to the end of a line or to the end of a document.

[Insert]

The Insert key is used mainly for editing. It enables you to insert characters within the text while interacting with the OS. Some applications, however, automatically insert text while within a document, so depending upon the software you are using you may or may not need to use this key. In some applications, Insert is a toggle – alternating between character insert and character overtype.

[Delete]

This key is used for editing text at either the OS command prompt or the text within a document. Pressing the Delete key will remove any characters to the right of the cursor and then pull from the right the remaining typed characters.

[Back Space]

While within a document, the Back Space Key allows you to move the cursor to the left and simultaneously erase characters in its path. Note that this is different from the left arrow key, which will not erase any typed characters.

Using SPARCbook

Integrated keyboard

Function keys

Notice the twelve function keys at the top of the keyboard. These keys appear in sequence ([F1], [F2], [F3], . . . [F11], [F12]) from left to right. The functions these keys perform vary with respect to the operating system and software in use.

Refer to the appropriate software user's guides for more detailed information on function key definitions.

Common keyboard combinations

The following table lists commonly used keyboard combinations for the SPARCbook computer.

Key Combinations		Definitions
Fn	(†ô	[Fn] + [Arrow Up] Increases display brightness
Fn	ŢĢ	[Fn] + [Arrow Down] Decreases display brightness
Fn	Page Up	[Fn] + [Page Up] Increases audio volume output
Fn	Page Dn Ф	[Fn] + [Page Down] Decreases audio volume output
Fn	F12 Mute	[Fn] + [F12] Toggles the mute function on and off (no beep)

When using an external keyboard, the Fn key can be simulated by pressing the left-Ctrl + left-Alt keys.

The Touch Pad

The touch pad is a touch-sensitive pointing device that provides all the features of a mouse. Please refer to Figure 3-15 and the following section for the touch pad's operating instructions.



Figure 3-15: The Touch Pad

The Touch Pad

Using the Touch Pad

- 1. Place your fingers on the keyboard in the normal typing position.
- 2. The touch pad is easily accessible by moving either your left or right thumb off the space bar and on to the touch pad.
- Gently move your thumb across the touch pad in the direction you want the cursor to move. The pad detects the change in pressure and moves the cursor in the corresponding direction.
- 4. With a conventional mouse, selections are usually made by double-clicking the mouse's left button. The touch pad also supports this feature. It is described in detail below. If you are familiar with the operations of a mouse you may only need to scan the information below as a review. The touch pad buttons have essentially the same function as mouse buttons. Clicking these buttons makes selections, drags objects, or performs a variety of other functions depending on the software. To select an object, first move the pointer over the object you want to select, and then press the lower button one time and release it. The functionality of these buttons depends on your software. Refer to your software user's manuals for specific information on the touch pad (mouse) functions.

Double-clicking

Double-clicking is a common technique for selecting objects or launching programs from icons. Move the pointer over the object you wish to select, then rapidly press the left button two times. This action is commonly referred to as "double-clicking on an object."

Double-tapping

Double-tapping is another technique for selecting objects or executing applications from icons. For the most part double-tapping is very similar to the double-clicking technique of a mouse. The difference is that instead of double-clicking on a mouse button, you double-tap on the pressure sensitive touch pad to make the selection. Once the cursor has been moved to the object you want to select, lightly double-tap the pressure sensitive touch pad itself. This double-tapping will select the desired item and prompt the software to perform the related operation.

Single-tapping

Many of the functions within the OS can also be launched by using Single-tapping. Once the cursor has been moved to the object you want to select, lightly single-tap on the pressure sensitive touch pad. This single-tapping will select the desired item and prompt the software to perform the related operation.

Dragging

When working with programs that employ a graphical user interface (GUI), dragging objects from one point on the screen to another is a technique you will have to master. To drag an object, first move the pointer over the object, then press and hold down the left button. Now without releasing the button, move the object to a new location on the screen by moving your finger across the touch pad. Once the object is in the desired position, release the button to drop the object in place.



NOTE: The integrated trackpad is disabled whenever an external pointing device is used.

Multimedia sound system

The SPARCbook's built-in audio capabilities allow you to take advantage of a wide range of education and entertainment multimedia software available on today's growing market without the additional costs of add-on cards and peripheral hardware. The multimedia sound system features a sophisticated on-board FM sound generator that produces realistic music in 16-bit stereo.

The integrated speakers are located on the left and right sides of the SPARCbook.

The SPARCbook is also equipped with both input and output audio ports for external audio units. They are located on the front left-hand side as shown in Figure 3-16 below.



Figure 3-16: Audio ports (from left to right: Line-in, External microphone, Line-out)



WARNING: The Audio jacks are three-terminal stereo jacks. They are not compatible with two-terminal mono plugs. Connecting a mono plug into the Speaker Out jack, may damage the SPARCbook.

Audio connection options

Line-in

The Line-in jack allows you to connect the system to external stereo signals and other audio sources, e.g., compact disk or audio tape players.

Microphone

The microphone jack allows you to connect an external mono/stereo microphone to the system. The SPARCbook accepts a Sun microphone or other PositronTM compatible recording device for recording audio input.



NOTE: For Solaris 8, use only AudioTool in OpenWin not the CDE AudioTool for recording and playback.

Line-out

The Line-out jack allows you to connect the system audio output to external stereophonic devices, e.g., external amplifiers or amplified speakers.

Internal Stereo Speakers

The SPARCbook includes built-in stereo audio speakers which reproduces sound generated by application programs.

Audio volume control

The following hot key combinations control audio output volume:

Key Combinations	Definitions	
Fn Page Up	[Fn] + [Page Up] Increases audio volume output	
Fin Page Dn Q	[Fn] + [Page Down] Decreases audio volume output	
Fn F12 Mult	[Fn] + [F12] Toggles the mute function on and off (no beep)	

Status indicator LEDs

The SPARCbook includes 6 status indicator LEDs, located on the lower left portion of the display and the upper left portion of the keyboard (See Figure 3-17). These indicators inform you of the SPARCbook's current operating status at a glance.

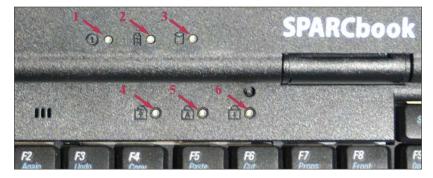


Figure 3-17: Status indicator LEDs

_		
1	Power on	4 Num lock
2	Battery power	5 Caps lock
3	HDD/FDD/DVD-CD/PCMCIA activity	6 Compose

64

Power On LED

This indicator is a single dual-color LED and lights when the SPARCbook powered on.

LED State: Off

If the LED is OFF, the system is off.

LED State: Green/On

If the icon is green and ON, the system is on and the battery is being charged.

LED State: Orange/Blinking

When the SYSTEM ON Power indicator is orange and blinking, the system is in Sleep or Suspend to RAM mode.

Battery Status LED

This indicator is a single dual-color LED: green and amber. Green indicates the battery is charging from the AC source. Amber indicates the battery discharging state.

LED State: Green/On

This condition indicates that the battery is fully charged.

LED State: Green/Blinking

This condition indicates that the battery is charging from the AC source.

LED State: Green/Off

This condition indicates that the battery is discharging or an abnormal stop charge due to bad cell or over temperature state.

LED State: Amber/Blinking

When the indicator is blinking (at a rate of once every second), it indicates that the battery is in the critical low state with approximately 3 minutes of battery power remaining. System beeps when the critical low state is first reached.

LED State: Amber/On

This condition indicates the battery is in the low state with approximately 12 minutes of battery power remaining.

LED State: Amber/Off

This condition indicates that the battery is charging from the AC source.

HDD/FDD/CD-ROM/PCMCIA LED

When this indicator lights, it indicates that the HDD, DVD/CD-ROM or DVD/CD-RW drive, or a PCMCIA/Cardbus card is being accessed.

Num Lock LED

Upon pressing the [Scroll Lk/Num Lk] key, this LED lights indicating the embedded keypad's numeric feature is activated. Press the [Scroll Lk/Num Lk] key again to deactivate this feature and turn off the indicator.

Caps Lock LED

Upon pressing the [Caps Lock] key, this LED lights indicating that the Caps Lock feature is engaged. Press the [Caps Lock] key again to deactivate this feature and turn off the indicator.

Compose LED

Upon pressing the [Compose] key, this LED lights indicating the scroll lock is engaged. Press the [Compose] key again to deactivate this feature and turn off the indicator.

Using SPARCbook

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Chapter 4 Maintaining SPARCbook



Maintaining SPARCbook

Overview

Overview

It is important to maintain the SPARCbook. This chapter provides information for cleaning, packing, and storing the notebook, and battery maintenance. This chapter also provides information about hardware upgrade options and procedures for the internal hard disk drive and memory.

Cautions



WARNING: Any service and upgrades to the SPARCbook which require opening and removing the unit's case must be performed by a trained technician only. Otherwise, you may encounter personal injury, damage the SPARCbook, and void your warranty.



WARNUNG: Das Offnen des Gehauses zum Zwecke der Reparatur oder zum Wechseln/Hinzufugen von Modulen darf nur von einem qualifizierten Servicetechniker durchgefuhrt werden. Es besteht Gefahr durch Elektroschock. Durch unsachgemasse Behandlung kann ihre SPARCbook Notebook beschadigt werden, ausserdem erlischt dadurch die Garantie.



CAUTION: Changes or modifications to the SPARCbook not expressly approved by Tadpole could void your authority to operate SPARCbook.

If the product does not operate normally, adjust only those controls that are covered by the operating instructions. Unplug the SPARCbook from the power outlet and call Customer Service under any of the following conditions:

- If the power cord or plug is damaged or frayed
- If liquid has been spilled into the notebook or it has been exposed to rain or water
- If the notebook has been dropped or the case has been damaged
- If the notebook exhibits a distinct change in performance for the worse
- If the display is cracked

Cleaning SPARCbook

As a portable notebook, the SPARCbook may collect dust and dirt, requiring occasional cleaning.

To clean the SPARCbook:

- 1. Shut down the SPARCbook according to the instructions in "Shutting SPARCbook down" on page 34.
- 2. Unplug the AC adapter/charger and remove the battery from the system before cleaning.
- Once the SPARCbook is turned off, you may clean the cases and key tops with a soft cloth dampened only with mild soap and water.



CAUTION: Never use any water or water-based products on the display panel. Use only a dry, soft cloth. Screen damage could result.

- Avoid getting any liquid directly on the SPARCbook.
 Moisten a lint-free cloth with cleaner and use the damp cloth to clean the case.
- Use cotton-tipped swabs, moistened with cleaner, to clean key tops, slots, and recesses. Do not use liquid cleaner on connectors or metal contacts. Use only a commercial contact cleaning spray on such parts.



CAUTION: Never use flammable or organic cleaning solvents or abrasive cleaners to clean the SPARCbook. Such cleaners will damage the case's finish.

 Do not use liquid cleaners on the interior of the SPARCbook. Accumulated dust may be blown out of the interior using dry, low-pressure compressed air. Always wear eye protection when using compressed air to blow out dust.

Packing and shipping

To pack the SPARCbook for shipment:

- Disconnect all cables from connectors on the SPARCbook side and rear panel. Do not pack the SPARCbook with cables still attached to connectors.
- 2. Verify the connector panel on the back of the SPARCbook and the battery compartment are closed.
- 3. Close and lock the display cover.
- 4. Pack the SPARCbook in the **original** shipping container.



CAUTION: Damage caused by shipping the SPARCbook notebook in containers other than the original shipping container is not covered by the warranty. Keep and use the original shipping container.



NOTE: If the original materials are unavailable, contact Tadpole customer service for a new container. The original shipping containers are specifically designed for the SPARCbook notebook.

5. Ship with any commercial carrier.

Maintaining SPARCbook

Storage

Storage

If you intend to store the SPARCbook longer than 60 days:

- Make a complete backup copy of the contents of the hard disk.
- Fully discharge and remove the battery (see the section "Battery maintenance" on page 78). Do not store the SPARCbook for extended periods with the battery installed.
- 3. Disconnect all cables and pack the SPARCbook as described in "Packing and shipping" on the prior page.

Unpacking from storage

When you want to start using the SPARCbook again:

- Give the SPARCbook enough time to stabilize at room temperature before operating. This is particularly important when the notebook is brought from a very cold environment into a warm room. In such cases, moisture can condense on and inside the notebook and can cause problems. Allow at least two hours for the notebook temperature to stabilize after bringing it from a very cold or very warm environment before proceeding.
- Reinstall the battery and charge it for three hours without operating the SPARCbook before attempting to operate the SPARCbook on battery power.

Battery charge duration

The SPARCbook's battery is uniquely designed to provide the longest possible duration. As with any battery, however, prolonged use will require the battery to be recharged. Typically, battery power lasts up to two hours, depending on the type and number of processes you are performing.

To prolong battery use, use the brightness push-buttons (Fn + Down Arrow) on the integral keyboard to reduce the brightness of, and the power consumption by, the LCD.

As the battery power decreases, the SPARCbook can perform a sequence of events, described on the next page. During this sequence, the SPARCbook can provide warnings and an audible alarm informing you of the battery's current status. If you have CDE running, PowerTool also appears, which displays the current battery voltage. If you desire, you can use the PowerTool to turn off the alarm.



NOTE: The durations listed on the next page are approximate times for typical operating activities and conditions.

Maintaining SPARCbook

Low battery shutdown events

Fully charged battery

Duration: Up to 2 hours

System Actions: None

User Actions: None required

Low battery

Duration: 10 - 15 minutes

System Actions: Warning message displayed on the

Console; audible warning sounds; if CDE is running, PowerTool window pops up, dis-

playing battery capacity

User Actions: Attach AC adapter, or save and begin exit-

ing processes; to complete jobs currently running, use dimmer switch to lower the LCD intensity and save battery power; use the PowerTool to turn off the alarm, if

desired

Critical battery condition

Duration: 2 minutes

System Actions: Power management daemon starts system

shutdown sequence, after which it enters

PROM Monitor (OBP)

User Actions: Solaris shutdown cannot be interrupted;

attaching AC adapter will still require you to boot the SPARCbook after the shutdown.

Power Shutdown

Duration: 1-2 minutes

System Actions: System remains in OBP until battery power is

exhausted, causing automatic power shutdown.

User Actions: Connect the AC adapter and reboot the

SPARCbook

Battery maintenance

When operating the SPARCbook from battery power, pay particular attention to:

- Low battery warning -If you have set up the battery charge monitor, when the battery reaches the end of its charge, a warning message appears and a beeping alarm sounds (if selected in the monitor preferences). These indications mean you have approximately 15 minutes to complete your work before the battery charge is exhausted.
- When this occurs, follow the proper procedure to shut down the SPARCbook quickly and safely, or connect the AC adapter to maintain system operation. The SPARCbook will continue to remind you about the low battery status if you continue to use battery power.

Refer to "Shutting SPARCbook down" on page 34 for more information on shutting down the SPARCbook.

Battery charging

When the AC Adapter is plugged in, the system automatically begins charging the battery. If an over 140° F (60° C) temperature condition occurs while charging the battery, the process will be stopped. If the battery temperature falls below 122° F (50° C), the system will resume the battery charging process.

Swapping batteries

One way to obtain maximum use out of the SPARCbook's portability is to pre-charge one or more rechargeable batteries before operating the notebook from battery power. For example, you may purchase additional batteries, charge them, and carry them with you into the field. As each battery becomes discharged, bring the SPARCbook to a halt, then remove the discharged battery and replace it with one that is fully charged.



NOTE: If you shut down the SPARCbook to swap batteries, follow the proper shutdown procedures; otherwise, important system files may be corrupted.

Replacing batteries

When lithium-ion batteries reach the end of their service life, they indicate their impending failure by providing shorter and shorter intervals of service between recharging and finally by failing to hold a charge. When this occurs, you must replace the worn out battery with a new one. Replacement batteries can be obtained from a SPARCbook representative.



CAUTION: Worn batteries should be discarded in accordance with the disposal requirements for your area.

Hardware upgrade options

Internal hard disk

SPARCbook comes preconfigured from the factory according to the initial order from the user. Hard drives are available from $20-80 {\rm GB}$ in capacity. Hard disk upgrades for larger capacity drives may be ordered from Tadpole, and contain the hard drive as well as the necessary installation instructions. Please contact your authorized Tadpole representative for more information.

Removing Hard Disk Drives

To remove the primary hard disk drive:

- Shut down the SPARCbook according to the instructions in "Shutting SPARCbook down" on page 34
- 2. Turn the SPARCbook over
- 3. Remove the locking screw as shown in Figure 4-1

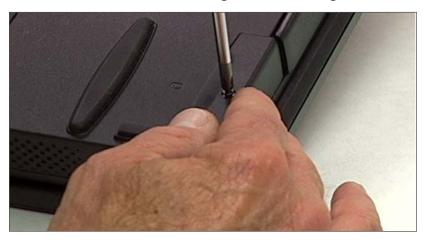


Figure 4-1: Removing the hard drive locking screw

4. Grasp the drive's faceplate and gently pull it out of the drive bay.



Figure 4-2: Removing the hard drive locking screw

Maintaining SPARCbook

Hardware upgrade options

Inserting Hard Disk Drives

To insert a hard disk drive:

- 1. Shut down the SPARCbook according to the instructions in "Shutting SPARCbook down" on page 34
- 2. Turn the system over and insert a drive into a drive bay



Figure 4-3: Partially inserted hard disk drive

3. Secure the locking screw (shown in Figure 4-4)

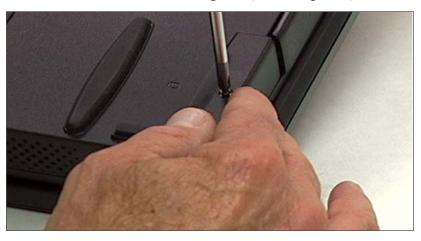


Figure 4-4: Re-installing the hard drive locking screw



NOTE: A second hard drive may be installed in the center slot normally reserved for the DVD/CD-ROM or DVD/CDRW drive as shown in the illustration below.

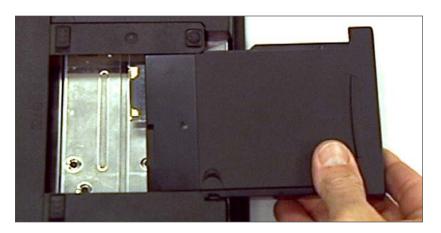


Figure 4-5: Installing a second hard drive

Maintaining SPARCbook

Hardware upgrade options

System memory (RAM)

The SPARCbook comes with a minimum memory configuration of 256MB. There are four memory slots (two for user upgrades) which accept 128MB, 256MB, 512MB, 1GB, and 2GB PC133 SODIMM (100Mhz clock rate) expansion modules.

Additional memory upgrades provide a maximum configuration of 2GB (for the UltraSPARC IIe) or 4GB (for the UltraSPARC IIi) using the two empty SODIMM sockets that are accessible on the bottom of the case.

The table below lists some of the valid memory options.

Valid Memory Configuration	Memory Modules Required
256 MB	2 x 128MB
512 MB	2 x 256MB
1 GB	2 x 512MB
	4 x 256MB
1.5 GB	2 x 256MB
	2 x 512MB
2 GB	4 x 512MB
	2 x 1GB

Upgrading memory

To add memory to your SPARCbook , follow the procedure below.

- 1. Turn the SPARCbook over and locate the memory cover on the left rear side of the system.
- 2. Remove the two memory cover retaining screws as indicated in the illustration below.



Figure 4-6: Memory cover retaining screws

Maintaining SPARCbook

 Using an anti-static strap., insert the bottom edge of the SODIMM upgrade into the onboard socket and then press the top edge down until the locking tabs are secured in the sides of the SODIMM as shown in the illustration below.

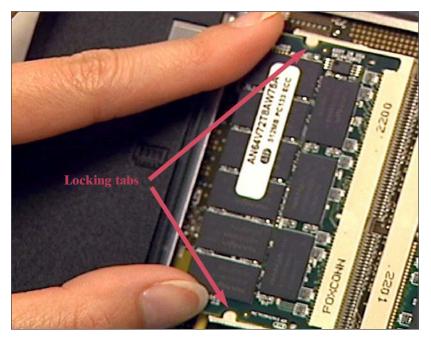


Figure 4-7: SODIMM installed



NOTE: Removal of the SODIMM upgrade is the reverse process as the installation.

Chapter 5Power Management



Overview

Overview

The SPARCbook PowerTool allows you to control the power management behavior of your system. The main program dialog provides a status information and control panel for critical power management areas such as displays of available battery capacity, estimated battery time remaining, current power source and power status.

Understanding the PowerTool

Understanding the PowerTool

Figure 5-1 shows the main PowerTool dialog box.

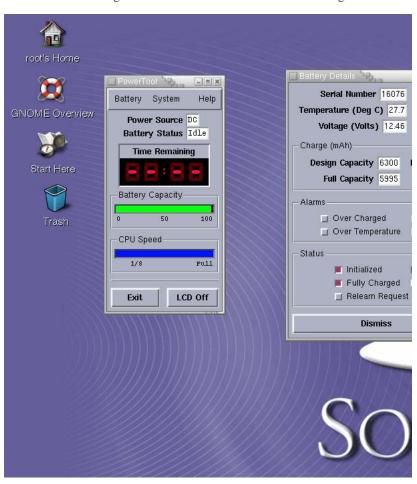


Figure 5-1: PowerTool dialog

The PowerTool is installed as /usr/bin/pwrtool when you install the power management utility.

Understanding the PowerTool

By default, the PowerTool is configured to pop up automatically when the low battery condition configured in /etc/pm/pm.cf is reached. However, you can run the PowerTool at any time using the /usr/bin/pwrtool command or by clicking the PowerTool icon on the CDE (or GNOME) desktop.



CAUTION: If power to the SPARCbook is suddenly turned off and there is no available battery power, the unit's power management features will not be able to perform a graceful shutdown, which may damage important system files. For more information, see "Shutting SPARCbook down" on page 34 for more information.

PowerTool indicators

The main PowerTool dialog box, shown in Figure 5-1, provides access to the PowerTool power management features:

- · Power Source
- · Battery Status
- Time Remaining
- Battery Capacity
- CPU Speed
- Exit Button
- · LCD Off Button

Power Source

The Power Source text area shows you whether your SPARCbook is currently drawing power from your wall outlet or internal battery.

- If the power is coming from the AC adapter and cord attached to your wall outlet, the Power Source text area displays **DC**.
- If the power is coming from the internal battery, the Power Source text area displays **Battery**.

Understanding the PowerTool

Battery Status

The Battery Status text area tells you whether the internal battery is currently **Charging**, **Discharging**, or **Idle** (fully charged). If a battery is not being discharged or charged, the battery state is shown as Idle.

Time Remaining

If the system is currently being powered by the battery, the time remaining is an estimate of how long the system can continue to run before the battery is exhausted.

If the battery is charging, the time remaining is an indication of how long it will take to fully charge the battery. The time estimates are obtained from a controller chip within the battery itself.

Battery Capacity

The Battery Capacity slider resembles a fuel gauge on a car's dashboard. It shows approximately how much battery power remains available to your SPARCbook.

After installing a new battery pack, use the AC adapter to recharge the battery pack. It takes about 2.5 hours to recharge a new battery when the SPARCbook is turned off. After fully charging the battery pack, you can operate the SPARCbook for about 2 hours with a single battery, depending on your configuration and applications.

Understanding the PowerTool

CPU Speed

The CPU Speed Indicator shows the setting for the CPU speed as set under the System Management dialog box.

Exit

Pressing Exit allows you to quit or halt the PowerTool dialog.

LCD Off

Pressing LCD Off blanks (turns off) the main LCD display panel and locks the keyboard. Press this button to reduce power consumption by turning off the main LCD display panel during critical computations. This feature also prevents you from inadvertently interrupting a lengthy process by blocking unwanted keyboard input. Press one of the buttons of your pointing device to turn the LCD display panel back on.



NOTE: The LCD display panel will not power up again until user input is detected from one of the buttons of your pointing device. Normal keyboard input and mouse movement will not power up the display panel. This functionality is designed to conserve critical computational resources where screen display is not immediately required and prevent interruptions to critical computations.

Understanding the PowerTool

The PowerTool dialog box's menus provide access to additional power management features by launching additional dialog boxes, which are described below.

- Battery
- System
- Help

Battery Menu

The Battery menu provides access to the Battery Details dialog box.

System Menu

The System menu provides access to the System Management dialog box.

Help Menu

The Help menu provides access to on-screen information about power management features.

Battery Details dialog box

The Battery Details dialog box provides the user with detailed information about the battery such as temperature, current (charge/discharge), and capacity. The Battery Details dialog box also allows the user to check the status of alarms and of the battery.

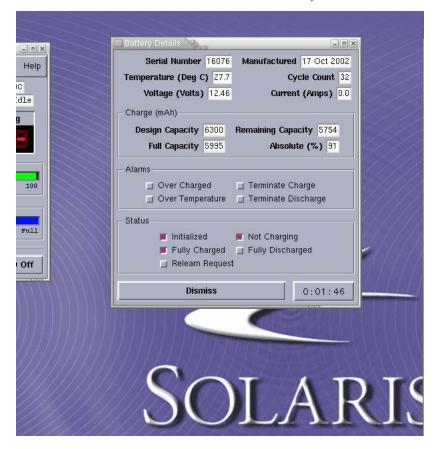


Figure 5-2: Battery Details dialog

System Management dialog box

The System Management dialog box provides the user a high level of customization of system power management. The user can set different CPU speeds for battery versus DC operation. You can also set various options for system behavior when the lid (display) is closed as well as system behavior when the power switch is pressed. The bottom section of the System Management dialog box allows for turning on/off audible warnings.

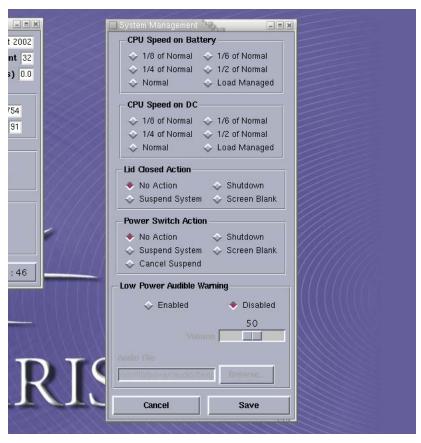


Figure 5-3: System Management dialog

TADcar and shutdown

TADcar is a power management utility which will automatically close your programs and shut down the operating system safely.

If you have reloaded Solaris from a CD other than the SPARCbook Installation CD, you may need to reload TADcar or manually shut down your programs and operating system each time you are finished for the day.



CAUTION: If you are not certain TADcar is installed on your notebook, DO NOT simply turn off the power to your notebook as this can damage or destroy critical operating system files and data. Failing to properly shut down the operating system and notebook can also damage attached peripheral devices as well as the notebook itself.

To check if TADcar is installed:

1. At the "#" prompt, type

pkginfo | grep TADcar

2. If TADcar is present, the following will be displayed:

System TADcar Tadpole SPARCbook Utilities for Solaris x

 If TADcar is not present, the # prompt will return with no response. If this is the case, reinstall TADcar from the SPARCbook Installation CD, or shutdown without TADcar.

Shutting down without TADcar

To shut down the SPARCbook without TADcar:

- 1. Save your work and close any open application or database.
- 2. At the "#" prompt, type init 0 to shut down Solaris.
- 3. Press the power switch.
- 4. Power down peripherals as needed.

Chapter 6Changing Locations



Overview

Overview

This chapter explains how to use Tadpole's Locations software to customize system settings to accurately reflect conditions at the locations where you connect your Tadpole notebook to existing networks.

The Locations dialog box enables you to control and manipulate the network interfaces and systems services that are normally only started or stopped during system boot or shutdown. Changing these interfaces and services on the fly is most useful on portable systems that incorporate "Save and Resume" (Solaris CPR) functionality and are liable to require connection to different networks without having to reboot.

The Locations dialog box enables you to define as many different locations as you wish and to switch from one to another whenever you require.

A location consists of a set of system services and configurations for those services. Location information is stored in subdirectories of the /etc/locations directory. Each location has it's own directory and configuration files live below that in the databases directory in the same tree position as they would normally. Configuration files are created when you define a new location and are modified directly when using the GUI tool

In this way a number of different locations can be stored, recalled, and used to specify the configuration information a system administrator would normally define for a static workstation. Refer to the admintool (4) man page for more information about how a single set of dialog boxes changes the configuration files that define your system's location.

A particular location is defined by a basic definition of services, but it can have numbered sublocations that define minor changes of service. For instance a sublocation could involve starting a PPP service. Changing between sublocations is considerably faster than changing between full locations.

The Locations software maintains control over services with a set of scripts, in a manner very similar to the system control scripts in /etc/init.d. In fact, location scripts generally call system control scripts to perform start or stop functions. Refer to the init.d(4) man page for more information.

The default directory for location scripts is /etc/locations/init.d, but using the Locations dialog box does not require that you know where these files are stored.

When you change to another location, the software shuts down the current system services, removes the standard configuration files associated with those services, copies the relevant configuration files from the new location databases directory into the standard place and starts the services associated with the new location. If the given location is a sublocation of the current location, only the services associated with the sublocation are affected. This can be considerably quicker than a full location change.

Launching the Locations dialog

To launch the Locations dialog box, click the Location Tool icon on the CDE Notebook Tools menu (in GNOME go to Applications->System Tools->Location Tool) or type this command in a terminal window:

/usr/bin/loctool &

If you do not have root system administrator privileges, you will see an "access-denied" message. This means that the /etc/locations/access file must be manually edited to add your user name.

The first time the Locations software is launched, you will see an initialization dialog box. This dialog box prompts you for the information necessary to configure the software and define an initial location, called Original, based on the information from a number of UNIX system files. Refer to "New" on page 105 for more information about defining a location.

When you see the Initialize now? prompt, confirm that you wish to configure the Location software by clicking OK. The Initloc dialog box explains the Location initialization procedure. After initializing the Locations Tool software, you will be prompted to reboot the system. After initializing and rebooting, the Locations Tool is ready for use. When you next open the Locations Tool, you will see the Locations dialog box, which is your main interface with the Locations software.

The Locations dialog box enables you to use the following elements:

- Menus
- A toolbar
- A status bar
- A Locations list from which you choose locations

Locations dialog features

These features of the Locations dialog box are described below.

Menus

The Locations dialog box offers three menus:

- · File menu
- · Options menu
- Help menu

These menus and their options are described below.

File menu options

- New
- Modify
- Delete
- Copy
- Update
- Edit

Options menu options

- Toolbar 1 (checkbox)
- Balloon Help (checkbox)

Help menu option

· Location Tool Version

Locations dialog features

Tool bar

The toolbar contains icons which initiate actions corresponding to File menu options:

- Paper icon: Creates a new location
- Folder with arrow icon: Modifies an existing location
- Scissors icon: Deletes a location
- Dual paper icon: Duplicates a Location
- Suspend System button: Attempts to Suspend the system
 when you clicked. If the current location cannot be suspended,
 clicking this button changes to a location that can be suspended and then performs the Suspend procedure. If there are no
 suspendable locations, the button is not active. See
 "Suspendable Locations" on page 111 for more information.

Status bar

The left panel shows the name of the current location in use.

The next panel shows the timezone being used at that location.

The next panel shows the IP address being used at that location.

The lower panel shows the description of the current location that was specified in the Information text area when the location was created or modified.

Locations list

Shows list of all locations that have been created for your system.

Inside the list, double-click the location you wish to change to. This launches a Location change dialog box that prompts you to verify that you wish to change to the specified location.

Location Change dialog

This dialog box prompts you to confirm that you want to change to the location you selected. Click OK to confirm your intentions and initiate the change of location.

A Location Change output dialog box shows you what is happening as the location change takes place.

Location Change Output dialog

The Location Change Output dialog box provides status information while the location change take place. Certain scripts will be halted and later restarted. Certain entries in configuration files will be deleted or modified. Certain interfaces will be unconfigured and then reconfigured. Warning messages will be displayed in red text.

When the location change procedure is finished, you will see this message:

Locations change complete.

At this point you can close the Location Change dialog box. If there were no warning messages, the dialog box will close automatically after a short time.

Locations dialog features

Sublocations list

Beneath the Locations dialog box's Locations list you will see a sublocation checkbox. Click this if you wish to select or change to a sublocation for the current location.

When the sublocation checkbox is checked, you will see a list that displays all sublocations that were defined for the current location.

Click the name of a sublocation to select it. Double-click the name of a sublocation to switch to it. The Location change output dialog box will show you the results of changing to that sublocation (and its parent location, if different from the current location).

Subdivisions are named by the parent location followed by a colon and the sublocation number. Refer to "Defining a new Sublocation" on page 114 for more information about sublocation numbers.

Using the File menu

This section shows you how to use the File menu options, or the corresponding Toolbar icons.

New

Choose the New option to create a new location. When you do, you'll see a Create a new location dialog box, which prompts you for the information necessary to create a new location.

In the Name text area, type the name of the location you wish to create.

In the Information text area, type a brief description of this location that will be displayed in the Locations dialog box when the location is active.

Click the From current system settings checkbox if you want the new location you are defining to be configured the way your notebook is currently configured. If this checkbox is checked, the notebook "reads" itself and applies the appropriate values to the Location Editor dialog box. This is the same procedure that creates the *original* location when you first initialize the Locations software.

After you fill out these text areas, click OK to display the Location Configuration dialog box, which you can than use to check and modify the configuration that has just been initialized.

Using the File menu

Modify

Choose the Modify menu option to edit a selected location.

Highlight a location in the Locations list and choose Modify from the File menu, or the equivalent tool from the toolbar, to display the Location Configuration dialog box. This allows you to modify a location you have selected.

Delete

Choose Delete to remove a selected location.

Highlight a location in the Locations list and choose Delete from the File menu or the corresponding icon from the Locations dialog box's toolbar to delete that location.

You will see a Remove location dialog box that prompts you to confirm that you want to delete the location you chose. Click OK if you wish to continue with the deletion

Copy

Choose Copy to duplicate a selected location.

Highlight a location in the Locations list and choose Copy from the File menu or the corresponding icon from the Locations dialog box's toolbar to copy that location under a different name. You can then modify the new copy of the location to make minor changes to it. This is often a faster and easier way to define a location that closely resembles another than to create it "from scratch."

Update

Choose Update to refresh the contents of the dialog box if you have changed any of the configuration files manually (using an editor outside of the locations GUI) rather than by using the dialog box.

Exit

Choose Exit to close the Locations dialog box.

Using the Configuration dialog

Using the Configuration dialog

Use the Configuration dialog when you are creating, copying, or modifying a location. You will see this dialog box when you choose New, Modify, or Copy from the Location dialog box's File menu, or the corresponding icons from the Location dialog box's toolbar.

Timezone

Creates or modifies the appropriate entry or entries normally found in

/usr/share/lib/zoneinfo/portabletime.

TCP/IP

Defines or modifies network interfaces, including interface names, IP addresses, and hostnames, as well as the IP addresses of gateways. To define a network interface or gateway, type the information into the appropriate text areas or choose them from the drop-down menus and then click Add. Once you have added an IP address you can modify the netmask for that network.

To delete an entry in the Network Interfaces list or Gateways list, select it and click Delete.

DNS

Creates or modifies the appropriate entry or entries normally found in /etc/resolv.conf. This file contains the name server configuration. Refer to the resolv.conf (4) man page for more information.

NIS (YP)

Creates or modifies the appropriate entry or entries normally found in /etc/defaultdomain and /var/yp/binding/domain/ypservers.

Printers

Creates or modifies the appropriate entry or entries normally found in /etc/printers.conf. Refer to the printers.conf (4) man page for more information.

NFS

Creates or modifies the NFS specific entries in /etc/vfstab.

NFS Server

Creates or modifies the appropriate entry or entries normally found in /etc/dfstab. This file contains a list of local file systems to be exported, allowing other NFS clients to access these file systems. Refer to the dfstab (4) man page for more information.

Using the Configuration dialog

PPP

Creates or modifies the appropriate entry or entries normally found in the /etc/ppp directory.

Action buttons

In addition to the tabs described above, the config dialog box has four "action" buttons at the bottom of the frame:

Click Apply when you want to apply the configuration changes you have made so far without closing the config dialog box.

Click OK when you wish to apply the configuration changes you have made so far and close the config dialog box.

Click Cancel to close the config dialog box without applying any configuration changes you have made.

Click Scripts to open the Location Scripts Editor dialog in order to manually configure the start/stop scripts.

Using the Scripts Editor dialog

You will see this box when you select the Scripts button from the Editor dialog. The scripts are normally managed automatically and a warning dialog is presented the first time you attempt to manually manage scripts for a particular location. Once you select to manage the scripts for a particular location, the Location Tool will no longer automatically change them.

The Location Scripts Editor dialog box shows you the name and description of the location you are managing. The scripts were specified when the location was created or modified.

Suspendable locations

Next to the location name and description is a suspendable icon, suspendable checkbox, and drop-down list of suspendable locations.

Normally, when you choose the Suspend System option from the CDE Workspace Menu, you see a Power Off Selection dialog box that enables you to suspend or shutdown your system. Suspending a system is similar to shutting it down, except that your working session is saved and reestablished when you power your system back on.

If you use the Locations software to define multiple locations, some of them represent sessions that are capable of being suspended, and some of them may represent sessions that cannot be suspended because of current network connections. The Suspendable checkbox shows which existing locations are capable of being suspended.

Using the Scripts Editor dialog

To mark a location as suspendable click the Suspendable checkbox while the item list is blank. To indicate that the system should switch to another location before suspending select the alternate location from the list and then click Suspendable.

The Suspend System button will appear on the Locations dialog box when this location is active and can be suspended so that a single click can suspend the system. Susploc(1m) can be invoked from the command line to perform the same task.

Starting and stopping scripts

The Available list shows you all the Solaris operating environment scripts that can be added to start or stop lists

Click on the name of a script in the Available list if you wish to add it to the Start or Stop list, or both. When you click on a script in the Available list, its purpose will be briefly described and it will be highlighted in the Start and Stop list if it is contained there. In addition, the appropriate buttons in the Start and Stop lists become available for your use:

Click an ADD button to provide a Script index number that specifies the sequence in which this script will be started or stopped relative to the other scripts in the list. Scripts with lower numbers are started or stopped before scripts with higher numbers. Use the up and down arrows next to the Script index numeric area to assign a higher or lower number, or highlight the existing number and type in the number you wish to assign to this script. Click OK to add the script to the list.

Using the Scripts Editor dialog

Click an REM button to remove a script you have selected from a list. A script chooser dialog box will confirm your choice and also offer you a checkbox to specify whether you want to remove the corresponding script from the other list. Click OK when you are ready to remove the script from one or both lists.

Click an ADD button to add all the scripts in the Available list to the corresponding Start or Stop list.

Click a CLR button to clear all the scripts from the corresponding Start or Stop list.

Click Save to save the location you have defined or modified.

Click Config to define or modify additional configuration information about this location. This will display the Configuration dialog box, with tabs you can use to define information about the following aspects of this location. See "Using the Configuration dialog" on page 108 for more information.

Using the Location Scripts Editor dialog

Defining a new sublocation

A sublocation defines a minor modification to its parent location. For instance, you might define a sublocation of the location you typically use so that it merely starts one additional script but otherwise keeps the characteristics of the parent location.

Click New Sublocation to define one or more sublocation for the current location.

Use the Create a new sublocation dialog box to specify the necessary information about the sublocation you wish to create.

- Click the Number up and down arrows to specify the sublocation number you want for this Sublocation. All the sublocation of a particular location are numbered and displayed in the Sublocations list of the Location Editor dialog box. See "Sublocations list" on page 104 for information about how to change to a sublocation by doubleclicking it from the Sublocations list.
- 2. Type information about the sublocation that you wish to be displayed in the Location Editor dialog box.
- 3. Click OK to define the sublocation.
- Follow the instructions in "Starting and stopping scripts" on page 112 to specify the script or scripts you want to start or stop for this sublocation.

Closing the Location editor dialog

Click Close to close this dialog box.

Chapter 7 Installing Solaris



Installing Solaris

Overview

Overview

The Sun SolarisTM operating system has been preinstalled on your SPARCbook, along with special software enhancements from Tadpole. The operating system of any computer, sometimes called an operating environment, is the software that underlies the application software you install.

At any time you may choose to reinstall Solaris on your SPARCbook, or to upgrade to a later version of Solaris. When you choose to install Solaris, you will generally need to reinstall the application software you use, and the data you have previously created. Before you can reinstall these files, you will need to back them up from your existing Solaris environment.

To install a later version of Solaris, purchase it from Tadpole or from Sun Microsystems, Inc. If you are buying Solaris from a source other than Tadpole, make sure you buy the SPARC Platform version, and that you contact Tadpole to get the SPARCbook Support Software (Installation) CD that corresponds to the version of Solaris you are installing. You can refer to the Tadpole website for version information, files, and instructions.

Prerequisites

Before reinstalling or updating your Solaris operating system, make sure you have the following prerequisites on hand:

- This SPARCbook User Guide.
- The Tadpole Installation Support CD for SPARCbook
- A backup tape or CD-ROM (or other media) of your data.
- A backup tape or CD-ROM (or other media) of any application software you use, including software from Tadpole.
- The SPARCTM Platform Edition for SunTM Computer Systems media kit. From this box you are likely to need at least the following:
 - The SPARC Platform Edition media folder containing multiple installation CD-ROMs, including Solaris Installation, Solaris Software, and Solaris documentation.
 - The SPARC Platform Edition Start Here foldout guide.
 - The Solaris (SPARC™ Platform Edition) Installation Release Notes



NOTE: Subsequent versions of Solaris may have somewhat different titles. If so, make sure that the Solaris installation media and any Solaris documentation that refers to installation are available before you begin installing Solaris.

Launching the Solaris installation

1. If there is existing data on your SPARCbook, back it up before beginning this procedure.



NOTE: For more information, refer to your Sun System Administration Manual or the Solaris man pages for *ufsdump* and *cpio*.

- Read the Solaris Installation Release Notes for any information you should know before you begin.
- Follow the instructions in the SPARC Platform Edition Start Here guide. (If your Start Here guide refers to both SPARC and Intel Architecture (IA) systems, remember that your SPARCbook uses a SPARC architecture.
 - Choose the Solaris Installation CD method rather than
 the Solaris Interactive Installation Program. This uses the
 newer and easier Solaris Web Start installation procedure
 and is normally accomplished by booting from the
 Solaris Installation CD rather than either of Solaris
 Software CDs 1 and 2. However you will be using the
 SPARCbook Support Software (Installation) CD rather
 than the Solaris Installation CD.
 - Follow the Start Here guide's instructions for that installation method, but make sure you use the SPARCbook Support Software (Installation) CD.
- 4. Follow the steps on the screen, using your SPARC Platform Edition Solaris Installation Guide as a guide, and the information in this chapter to answer the questions you are asked during the installation process.
- Choose the language you want the Solaris Web Start Installer to run in. This will launch the installation program.

Choosing initial install rather than upgrade

The Solaris installation program may detect an existing version of the Solaris operating environment and inform you that you have the option of upgrading your existing operating system rather than doing an Initial Install.



NOTE: This option is not recommended, and the upgrade procedure is outside the scope of this document. For information about upgrading a previous version of Solaris, refer to the Solaris Installation Guide.

If you are given the option of performing an Upgrade, choose Initial Install instead.

- Choose Initial Install.
- Respond appropriately to the prompts that follow until your SPARCbook automatically reboots and launches the Solaris Web Start installation wizard's Welcome screen. Accepting default values will usually provide acceptable results, but you may wish to consult your system administrator about swap size and partition sizes if your SPARCbook will be running applications with other requirements.
- 3. Indicate that you do not wish to format the drive, shown by its filename.
- Specify the swap file size. A traditional formula for determining swap size is twice the amount of memory in the system. You can either accept the default or check with your system administrator for advice about the swap size to specify.

Choosing initial install rather than upgrade

- 5. The system will reboot and then launch the Web Start installer, which will gather the information necessary to configure:
 - Network
 - Name Service
 - Date and Time
 - Root Password
 - Proxy Server Information
 - · Power Management
- 6. When prompted, click Next so that you can answer the questions necessary for this system configuration procedure. They are described in the remainder of this chapter, but may vary somewhat depending on the version of the Solaris operating environment you are installing.

Configuring the networking

The best way to install a portable notebook such as your SPARCbook is to install it as a networked, standalone system that does not run NIS or any other naming service and does not use DHCP. Then, once Solaris is installed, you can use SPARCbook software to configure networked states for this system.

A Network Connectivity dialog box prompts you to select the network option for your system.

- Choose Networked unless your SPARCbook will never be connected to a network via an Ethernet or similar network adapter.
- 2. Click Next to proceed.



NOTE: Disregard any messages indicating that your system should be connected to a network during installation.

When you are asked if you want to use DHCP for your network interface configuration, choose No and click Next.



NOTE: If you use DHCP, you will not be able to specify static IP, hostname, or netmask entries until after Solaris has been installed.

System identification

The Solaris installation now prompts you to provide the following information that you determined in step1 of the SPARC Platform Edition Start Here guide before installing:

- Your system hostname
- · Your IP address
- Your subnet mask

You can change your hostname and IP address later if you want, using SPARCbook software.

Since you are installing your SPARCbook as a networked but standalone system, you will rely on your own local system files for password and host information.

- When prompted, enter a hostname for your system and click Next.
- Enter an IP address for your system. This example uses the address

192.9.200.1



NOTE: If you will always be using your SPARCbook on the same network and already have a specific IP address, you can type it here. But usually it is preferable to enter the "temporary" IP address shown above. This will restore the notebook to its preset factory defaults for network connectivity, which provide greater flexibility for most users.

3. Click Next to proceed.

The Netmask dialog box requires a subnet mask address, similar to an IP address. Unless you will always be using your SPARCbook on the same network and already have a specific subnet mask address, accept the default netmask; otherwise type in the subnet mask you will be using.

4. Click Next.

IPv6

IPv6

Internet Protocol version 6 (IPv6) adds increased address space and improves Internet functionality using a simplified header format, support for authentication and privacy, autoconfiguration of address assignments, and enables new quality-of-service capabilities.

During the Solaris installation sequence you will be asked whether you want to enable IPv6.

1. When prompted to enable IPv6, make sure the Yes radio button is checked and click Next to proceed.

Setting the name server

The Name Service dialog box prompts you for the name of the name service your SPARCbook will be using.

 Make sure the None radio button is checked and click Next to proceed.



NOTE: If you selected any option other than None, your notebook will not boot successfully unless it is attached to the network with the server, or unless you have configured this machine as a server. This is normal behavior for Solaris.

Default router

Default router

You must indicate whether you want to specify the default network route or let the operating environment software try to find it. Unless you will always be using your SPARCbook with the same physical network, choose the Find one option.

 Make sure the Find one radio button is checked and click Next.

Warning messages

From time to time, if your SPARCbook is not currently connected to an active network, you may see warning messages such as this:

dmfe0: No carrier - twisted pair cable problem or hub link test disabled?

You can safely ignore these messages during the installation procedure.



NOTE: The message above is specific for SPARCbook 5000 and 6500. If you have a SPARCbook Plus, the message would begin with bge0.

Setting the time zone

Setting the time zone

The Time Zone dialog box prompts you for your default time zone.

- 1. Select the appropriate geographic location.
- When you have specified your time zone, click Next to proceed.

Setting the date and time

The Date and Time dialog box prompts you for your default time zone.

- 1. Specify the correct date and time if the displayed values are not correct.
- 2. Click Next to proceed.

Adding a root password

Adding a root password

The Root Password dialog box prompts you for the alphanumeric string you want to use for the root password, as described in the Solaris Installation Guide.

1. Type the root password you wish to use in both text areas.

Turning off power management

You can choose to turn off the Power Management feature (an option that Tadpole recommends).

- 1. Make sure the Turn Power Management Off radio button is checked.
- 2. Make sure the Don't ask... radio button is checked unless you prefer to see this dialog box each time you reboot.
- 3. Click Next to proceed.

Proxy server configuration

Proxy server configuration

During the Solaris installation sequence you will be asked whether you want to connect directly to the Internet or prefer to specify a fixed proxy server host. You should choose a direct connection unless you will always be using your SPARCbook on the same network, and connecting to the Internet only through a specific proxy server on that network.

 Make sure the Direct connection to the internet radio button is checked and click Next.

Confirming host and network information

The Confirm Information dialog box displays a summary of the information you have specified and prompts you to confirm the information you have entered.

- 1. Verify that the information is correct.
- 2. If it is incorrect, choose Back and correct the information.
- 3. If the information is correct, choose Confirm to proceed.
- Wait as your SPARCbook is configured the way you specified

You may see an error message indicating that no network route could be detected at this time. This is normal, since you specified that you wanted the Solaris software to detect a route rather than specify one yourself. Accept this message so the software can attempt to detect a route upon rebooting.

Click Accept to proceed, and confirm your information again if prompted to do so.

The Solaris Web Start welcome

The Solaris Web Start welcome

The Solaris Web Start software displays the Solaris Web Start Installation Kiosk and Welcome to Solaris dialog box. From this point on, you can click on any link in the Kiosk menu.



NOTE: In some cases, the Kiosk might obscure a dialog box. To display an obscured dialog box, click Send Kiosk to Background from the Kiosk menu.

1. Click Next on the Solaris Web Start Welcome dialog box.

Specifying the installation media

Specify installing from CD media unless you are installing Solaris from a network.

- 1. Make sure the CD radio button is checked and click Next.
- 2. When prompted, insert the Solaris Software 1 of 2 CD in your SPARCbook DVD drive and click OK.

Selecting the installation type

Selecting the installation type

You can safely choose the Default Install option rather than the optional Custom Install option. But since your SPARCbook is SPARC-compliant, you can choose any of the Solaris software options presented to you.

- If you want a default Solaris software installation, make sure the Default Install radio button is checked and click Next.
- 2. If instead you choose a custom Solaris software installation, respond appropriately to any additional questions you see about the software you choose to install.

Installation procedures

As the software is installed, informational messages inform you of the progress of the installation.

 Follow the on-screen instructions and pay attention to the on-screen messages.

After installation from the first CD is complete, an Installation Summary dialog box shows you the status of the installation.

- 2. Click the Details button if you wish to see a log of the installation process.
- 3. Click Next when you are ready to proceed.
- 4. Repeat the steps in "Specifying the installation media" on page 135, using the Solaris Software 2 of 2 CD this time instead of the 1 of 2 CD.

After installation from the second CD is complete, an Installation Summary dialog box shows you the status of the installation

- 5. Click the Details button if you wish to see a log of the installation process.
- Click Next when you are ready for additional software to be installed.

After the additional software is installed, another Installation Summary dialog box shows you the status of the installation.

7. Click the Details button if you wish to see a log of the installation process, and then click Next.

Optional documentation

Optional documentation

You may see another Specify Media dialog box referring to European documentation.

1. If you do not need European documentation, click Skip to proceed.

Finishing up

1. Click Reboot Now when you see the Reboot dialog box.

Logging in

After the system reboots, you'll see a dialog box that prompts you for a user name and password.

- If you have chosen an Initial Install, specify root as the user name.
- 2. Specify the root password you assigned in the procedure "Adding a root password" on page 130.

Completing the installation

To complete the installation, follow the on-screen prompts.

Notes on custom installations

If you chose Custom Install rather than Default Install, you will have to provide additional information during the installation procedure. Some of this information is described below:

Laying out file systems

If you chose to modify a file system on a disk, the Disk dialog box enables you to partition or allocate the disk you selected. The program can assume the requirements and do the allocation for you. This is called the auto-layout feature.

1. Follow the instructions in the Solaris Installation Guide.

The installation program continues and allows you to set sizes and mount points for each file system.



NOTE: While you can select any layout option applicable to this installation, Tadpole recommends that you also specify additional partitions for /opt and /var.

Select /opt and then /var and modify them as described in the Solaris Installation Guide.



NOTE: Tadpole recommends increasing the various partition sizes for best overall system performance. Please consult the README files on the SPARCbook Support Software (Installation) CD for more details.

When you've finished modifying the layout of file systems, click Next.



NOTE: Refer to the additional disk configuration requirements in the README file for your Solaris version on the SPARCbook Support Software (Installation) CD.

Chapter 8 SPARCbook Specifications



SPARCbook Specifications

Operating system Solaris 8 or later. CDE version 3.x or later

Network support Tadpole software tools, plus NTP, NIS+, DHCP,

NFS, DNS

Java tools Java virtual machine

IU processor 500 MHz UltraSPARC IIe (SPARCbook 5000)

650 MHz UltraSPARC IIi (SPARCbook 6500) 500 MHz UltraSPARC IIe (SPARCbook Plus) 650 MHz UltraSPARC IIi (SPARCbook Plus)

FPU processor Combined

Memory 2 slots, PC-133, 144-pin SO-DIMMs

256MB to 2GB ECC SDRAM (SPARCbook 5000) 256MB to 4GB ECC SDRAM (SPARCbook 6500) 256MB to 2GB ECC SDRAM (SPARCbook Plus

w/ UltraSPARC IIe processor)

256MB to 4GB ECC SDRAM (SPARCbook Plus

w/ UltraSPARC IIi processor)

Cache 256KB (500 MHz UltraSPARC IIe)

512KB (650 MHz UltraSPARC IIi)

16KB data and 16KB instruction on CPU chip

Hard drive 20 - 60GB capacity; 13ms average seek time;

19.5mm/2.5" height HDD; PCI Bus Master

Enhanced IDE; Ultra DMA66/100

DVD/CD Integrated DVD/CD-ROM (24x) or

CD-RW/DVD (24x Read, 8x Write CD-RW;

8x DVD)

PCMCIA/Cardbus 2 Type I or Type II or 1 Type III

SXGA+ 1400 x 1050 active matrix LCD

Color Palette 262,144

Grayscale Palette 64
Pixel aspect ratio 1:1
Screen aspect ratio 4:3

Dot pitch .28 mm Dots per inch 90.7

Display width

Display height 8.36 in (214 mm)

Display diagonal 15.1 in (358 mm)

Keyboard 87 full-travel keys; Sun Type 5 compatible

11.14 in (286 mm)

Touchpad Three-button integrated

I/O ports 2 Ethernet (10/100 Mbps) twisted pair standard

(10 Base T/100 Base T) via RJ-45 connectors

for SPARCbook 5000 and 6500

2 Gigabit Ethernet via RJ-45 connectors for

SPARCbook Plus

DB-9 serial port

Centronics-compatible parallel port

3 USB 1.0 ports for SPARCbook 5000 and 6500

3 USB 2.0 ports for SPARCbook Plus

16-bit audio-out port (48KHz)

Microphone port

External video: DB-15 VGA port

External keyboard: PS2 or USB port

External mouse: PS2 or USB port

SPARCbook Specifications

Controls Power on/off switch

Display brightness (Fn + F1/F2 keyboard func-

tion keys)

Other features Time-of-day clock with separate battery backup

Nylon carrying case

Simultaneous display capabilities when connecting SPARCbook 1024 x 768 model to XGA res-

olution external monitor

Approx. Height 1.8 inches (46 mm)

Approx. Width 13 inches (330 mm)

Approx. Length 10.5 inches (267 mm)

Approx. Volume 0.14 cu. ft. (0.04 cu. m)

Approx. Weight >7.0 pounds (3.2 kg) fully configured with bat-

tery, CD-ROM and one hard disk drive

Environmental

Altitude

0 to 10,000 ft. (0 to 3048 m) non-pressurized

Operating temperature +40 to +104 degrees F

(4 to + 40 degrees C)

Storage temperature -4 to +140 degrees F

(-20 to + 60 degrees C)

Operating humidity 20-80% RH

non-condensing: 27C max wet bulb

Storage humidity 93% RH

non-condensing: 35C max wet bulb

Battery/power supply Lithium-Ion battery, 11.1 V nominal, 4.5 Amp-

hour capacity

Discharge time Approximately 2 hour in continuous use (appli-

cation-dependent)

Recharge time 2.5 hours charging only with system power off

Background recharge time 3-4 hours with system power on

Varies due to operating power draw

AC adapter/charger Compact AC-DC auto-sensing power adapter,

90-264 VAC, 47-63Hz

Voltage 100-240 VAC

Frequency 50-60 Hz

Power supply 50 W continuous

DC output 19V DC@3.68A

Length 5.24 in (133.10 mm)

Width 2.28 in (57.10 mm)

Height 1.15 in (29.21 mm)

Weight 9.3 oz (0.263 kg)

AC cord Two wire, UL/CSA approved IEC 320/c8 con-

nector, 6 ft (1.8 m)

DC cord SPT1 type cable with right angle, 3 ft (.9m)

Operating Systems Solaris 8 Operating Environment

Solaris 9 Operating Environment

Productivity Options StarOffice 7.0

SPARCbook Specifications

SPARCbook Options Auto power adapter

Airline power adapter

DB-15 to 13W3 video cable adapter

Carry Case

Deluxe Carry Case

Hardside (rugged) Carry Case

External Floppy Drive

External CD-ROM

External CD-RW

External Keyboard & Mouse

Country kits (Power cords, Solaris versions)

Spare battery pack

Spare AC Adapter

Safety Compliance UL 1950

CSA C22.2 No. 950

CE

Regulatory Compliance FCC Class B

CE (EN55022 Class "B", EN50081-1,

EN50082-1, IEC 801-2, IEC 801-3, IEC 801-4)

NOM

Chapter 9Troubleshooting



Troubleshooting

Overview

Overview

Use the suggestions in this chapter to diagnose and correct typical problems you may encounter.

To help you find the relevant information quickly, refer to the following Quick Fix Table.

If You Have a Problem with	See Page
Starting and Booting	149
Blank LCD Display Panel	153
Battery Operation	154
Ethernet	155
Serial	156
External Video	157
External Keyboard/Mouse	158
Customer Service and Support	159

Starting and booting

Symptom: The SPARCbook will not power up from the AC adapter.

Make sure that:

- The AC LED on the lower left of the display housing is on after pushing the power button.
- The AC adapter is securely plugged into the SPARCbook's power input socket, and the AC adapter's power cord is securely plugged into both the AC adapter and the AC outlet.
- Power is available at the wall outlet (use a lamp to test it).

Symptom: The SPARCbook will not power-up from the battery.

Make sure that:

- The AC LED on the lower left of the display housing is on after pushing the power button.
- The battery pack is correctly installed in the battery compartment. See the sections on "Using batteries" on page 26 and "Battery maintenance" on page 78 for more information.
- The battery pack is fully charged. To be sure, remove the battery pack and press the QuickCheck button on the top. If the battery pack is fully charged, all the lights on the drawing of the battery will be green. If it is partially charged, the number of green lights indicates the relative amount of charge the battery pack carries. No green lights means the battery is not charged.

Troubleshooting

Starting and booting

Symptom: The SPARCbook will not boot from the network.

Make sure that:

- The server is properly operating and the Ethernet link is functioning.
- The twisted-pair cable is securely plugged into the SPARCbook connector.
- The workstation's operating system is correctly configured for the network, if this is a new network node.

Symptom: The SPARCbook will not boot from the hard disk drive

If the hard drive LED:

- Does not display, indicating a hard disk problem exists, contact Tadpole Customer Service and Support.
- Displays, but the SPARCbook fails to boot, boot from the Solaris CD-ROM and restore the boot file. You may need to have a Solaris system administrator do this for you. If this step fails to solve the problem, the boot files may be corrupted and you may have to reload the operating system.
- Displays, but the SPARCbook fails to boot, boot from the CD-ROM for further diagnostics.

Symptom: The SPARCbook halts during boot and displays the following messages:

boot device:/PCI Bus/dmfe@0,00000 File and args:

lost carrier (transceiver cable problem?)

ARP/RARP send failed.

Check Ethernet cable and transceiver.

Lost carrier (transceiver cable problem?)

ARP/RARP send failed.

Check Ethernet cable and transceiver.

- The SPARCbook is trying to boot from a network server that is either not connected or unavailable. Hold down the Stop key and press A.
- 2. At the OK prompt, type: boot disk.
- 3. If Step 2 above fails, type: set-defaults to set the workstation to the default, then try Step 2 once more.



NOTE: The message above is specific for SPARCbook 5000 and 6500. If you have a SPARCbook Plus, the dmfe0 of the first line would read bge0 instead.

Troubleshooting

Starting and booting

Symptom: The SPARCbook stops booting for several minutes and displays the following message:

Starting RPC and net services:

The system then displays one of the following error messages:

dmfe0: no carrier transceiver cable problem

NIS: server not responding to domain ???; still trying

- The SPARCbook is configured to use an NIS server that is not connected or is unavailable. Hold down the Stop key and press A.
- At the OK prompt, type: boot -s. Several system messages appear, followed by the # prompt (the single user prompt).
- At the # prompt, type

mv /var/yp /var/yp-

or

mv /var/nis /var/nis-

and

cp /etc/nsswitch.files
/etc/nsswitch.conf

At the # prompt, type exit and press Enter.



NOTE: The error message above is specific for SPARCbook 5000 and 6500. If you have a SPARCbook Plus, the dmfe0 of the first line would read bge0 instead.

Blank LCD display panel

Symptom: The LCD display panel goes blank and the system will not respond to the keyboard or to moving the pointing device.

- If the LCD Off feature has been activated in the PowerTool power management system, press one of the buttons of your pointing device to reactivate the LCD display panel.
- The LCD display will also be blank if the SPARCbook has shut down automatically due to low battery capacity or user inactivity. See "Power management" on page 87 for more information on power management.
- A blank LCD display may also indicate a system failure if the system does not behave normally after shutting down and restarting.

Battery operation

Symptom: Low battery warning occurs when the workstation is started, or shortly after power-up.

- Connect the AC adapter, shut down the system according to the instructions in "Shutting SPARCbook down" on page 34, and recharge the battery for 3 hours. Then try using the SPARCbook again.
- If recharging fails to correct the problem, test the AC adapter by removing the battery pack from the SPARCbook and trying to operate from the adapter only.
- 3. If the AC adapter is working and the battery still fails to hold a charge, replace the battery pack.

Replacement battery packs can be obtained from your Tadpole representative.



CAUTION: Only use SPARCbook batteries otherwise damage to your system may occur. While other batteries *may* appear similar, they are not interchangeable with the SPARCbook.

Ethernet

Symptom: The SPARCbook fails to access a network through the Ethernet connection.

- If you have a console window active, the Ethernet cable can be removed or inserted any time. When inserted, the speed and duplex conditions of the connection are displayed.
- 2. Make sure the Ethernet cable is securely connected at both ends.
- At the # prompt, type ifconfig -a, press Enter, and look for dmfe0 (for SPARCbook 5000 or 6500) or for bge0 (for SPARCbook Plus) to verify the Ethernet connection. Your display should show a list of active flags, one of which must be "up". You should also see your Internet address.

If dmfe0 or bge0 does not appear, try typing the following commands, specifying the correct driver designation for your system at the # prompt:

```
ifconfig [dmfe0/bge0] plumb
```

ifconfig [dmfe0/bge0] IPADDR up

- 4. Type ping -s <hostname> and press Enter to verify your connection to the host. The display should show the following information continuously:
 - 64 bytes returned
 - Your Internet address
 - One ICMP sequence number
 - The round-trip time it takes data to travel from the workstation to the host and back

If <hostname> is not in your host file, use an IP address.

To stop this information from scrolling, hold down the Ctrl key and press C.

5. Run watch-net at OBP as a low level hardware port check.

Troubleshooting

Serial

Serial

Symptom: Serial device fails to function.

- Check that the device is connected to the serial port. Verify the port assignment by connecting the device cable to the other serial port and retrying the serial port.
- Port parameters may be configured incorrectly for the application or attached device. Refer to the manual that came with your application or device for more information.

External video

Symptom: External monitor display remains blank.

- Check the monitor connection to the SPARCbook. If you use an external monitor, be sure that your monitor cable uses a VGA-type connector. A VGA-to-J13W3 adapter is required to connect some Sun-type external monitors to the SPARCbook.
- See "Using External Monitors" on page 179 for the correct combination of external monitor and OBP commands.
 SPARCbook will support only selected monitor resolution and refresh rates. Check the external monitor manual to make sure the monitor is compatible with the SPARCbook output.
- Be sure to provide the correct OBP PCI-Bus-probe-list parameters to enable or disable the external monitor. See the section "Using External Monitors" on page 179 for more information.

Troubleshooting

External keyboard/mouse

External keyboard/mouse

Symptom: The external keyboard or mouse fails to work.

 Make sure that the external keyboard or mouse is securely plugged into the appropriate SPARCbook connector before powering on the SPARCbook.

Customer service and support

If the troubleshooting information in this chapter does not resolve the problem, you may contact Tadpole's customer service and support staff.

North America Corporate Office

20450 Stevens Creek Boulevard Cupertino, CA 95014 Tel:408-973-9944

Fax: 760-973-9593

North American Customer Service

7:00 AM to 6:00 PM PST Tel: 1-800-734-7030

Fax: 760-930-0762

E-mail: support@tadpole.com

Government Support

Tadpole Computer, Inc. 21355 Ridgetop Circle, Ste 150 Dulles, VA 20166

Phone: 703-433-1157 Ext. 8

Fax: 703-433-9561

Europe

Tel: +44 870 432 41 61 Fax: +44 870 432 41 62 Email: support@tadpole.com

Troubleshooting

Customer service and support

If you received an error message, it will also help if you write down the following information:

- Serial number of your system.
- The exact description of the problem.
- The task you were performing when you encountered the problem.
- The command you typed when the error occurred. You
 may want to check the command line to make sure you did
 not make a mistake.
- The directory you were in. You can use pwd to obtain this information.
- The account you were using. You can use whoami to obtain this information.
- Version of the operating system you are using. You can use one or both of the two following commands to obtain different types of version information:

Use uname -a to obtain release information including the exact patch.

SunOS xxxxxxx x.x Generic_xxxxxx-xx sun4u sparc TAD,SPARCbook

Use more /etc/release to obtain release information including the release date on the install CD.

Solaris X xx/xx xxxxx xx xxxxx xx SPARC

Copyright xxxx Sun Microsystems, Inc. All Rights Reserved.

Assembled xx xxxxx xxxx

Appendix A Connector Pin Assignments



Connector Pin Assignments

Overview

Overview

This chapter describes the pin assignments for relevant SPARCbook connectors.

Connector Pin Assignments

Audio line-in connector

Audio line-in connector

The Audio line-in connector is a standard female, 1/8", audio miniature jack. The following table lists the pin assignments for this connector. For illustration purposes, Figure A-1 shows the 1/8" male connector.

Pin	Signal
Tip	LEFT CHANNEL
Tip Ring Shield	RIGHT CHANNEL
Shield	GND

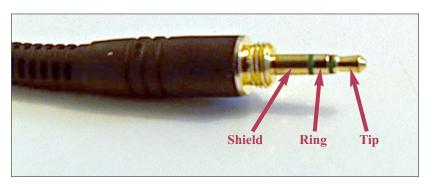


Figure A-1: Audio line -in connector

Audio line-out connector

The Audio line-out connector is a standard female, 1/8", audio miniature jack. The following table lists the pin assignments for this connector. For illustration purposes, Figure A-2 shows the 1/8" male connector.

Pin	Signal
Tip	LEFT CHANNEL
Ring Shield	RIGHT CHANNEL
Shield	GND

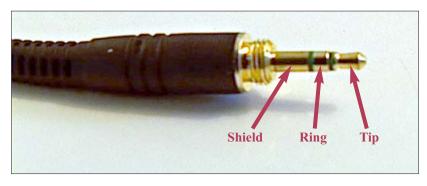


Figure A-2: Audio line -out connector

Connector Pin Assignments

Microphone connector

Microphone connector

The Microphone Connector is a standard female, 1/8", audio miniature jack. The following table lists the pin assignments for this connector. For illustration purposes, Figure A-3 shows the 1/8" male connector.

Pin	Signal
Tip	LEFT CHANNEL
Ring Shield	RIGHT CHANNEL
Shield	GND

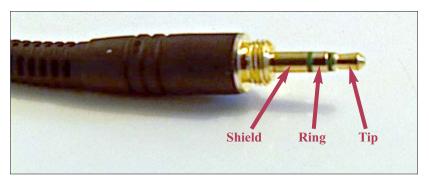


Figure A-3: Microphone connector

Connector Pin Assignments

Ethernet twisted-pair connector

Ethernet twisted-pair connector

Each Ethernet twisted-pair connector is a female, 8-pin miniature RJ-45 telephone jack. The following table lists the pin assignments for this connector. Figure A-4 shows this connector.

Pin	Signal
1	TXD+
2	TXD-
3	TXD- RXD+
4	TXD_COM
5	TXD_COM
6	RXD-
7	RXD_COM
8	RXD_COM

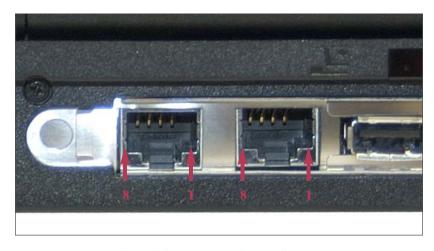


Figure A-4: Ethernet twisted-pair connectors

USB connector

USB connector

Each USB connector is a female connector. The following table lists the pin assignments for this connector.

Pin	Signal
1	VCC +5V
2	DATA NEGATIVE
3	DATA POSITIVE
4	GND

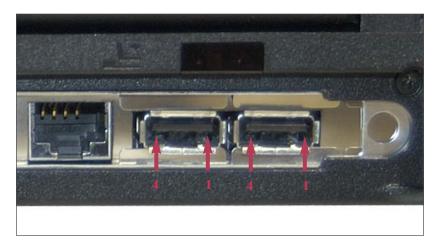


Figure A-5: USB connectors

Serial connector

The Serial connector is a female, RJ-12 connector. The following table lists the pin assignments for this connector.

Pin	Signal
1	DCD
2	RX
3	TX
4	DTR
5	GND
6	DSR
7	RTS
8	CTS
9	RIA

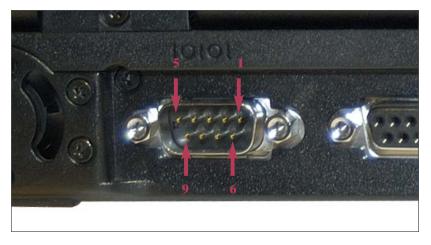


Figure A-6: Serial connector

Parallel connector

The Parallel connector is a female, 25-pin (DB25) connector. The following table lists the pin assignments for this connector. Figure A-7 shows this connector.

Pin	Signal	Pin	Signal
,	D D ATA OTDODE	4.0	5 40(4)0)4# 5505 1
1	P_DATA-STROBE-L	10	P_ACKNOWLEDGE_L
2	P_DATA_<0>	11	P_BUSY
3	P_DATA<1>	12	P_PE
4	P_DATA<2>	13	P_SLCT
5	P_DATA<3>	14	P_AUTO_FEED_L
6	P_DATA<4>	15	P_ERROR_L
7	P_DATA<5>	16	P_INIT_L
8	P_DATA<6>	17	P_SELECT_IN_L
9	P_DATA<7>	18-25	GND



Figure A-7: Parallel connector

External monitor connector

The external monitor connector is a female, 15-pin VGA connector. The following table lists the pin assignments for this connector.

Pin	Signal	Pin	Signal	
1	RED	9	N/A	
2	GREEN	10	GND	
3	BLUE	11	N/A	
4	N/A	12	ID1	
5	GND	13	HSYNC	
6	GND	14	VSYNC	
7	GND	15	ID2	
8	GND			

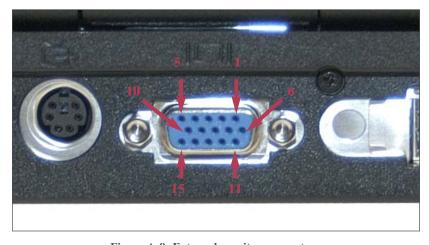


Figure A-8: External monitor connector

Connector Pin Assignments

DC input connector

DC input connector

The DC input connector provides DC power to the unit. Figure A-9 shows this connector.



Figure A-9: DC input connector

Connector Pin Assignments

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Appendix B NVRAM Settings



NVRAM Settings

Overview

Overview

This chapter lists typical SPARCbook NVRAM settings. When you receive your SPARCbook, the factory-preset values are configured to their default settings using the OBP set-defaults command.

Variable values

Variable	Value	Default Value
#power-cycles	123	No default
system-board-serial#	f8 f7 75 f1 7f 7f 55 fb	No default
system-board-date	df 75 f7 fb fd f5 da df	No default
ttyb-rts-dtr-off	false	false
ttyb-ignore-cd	true	true
ttya-rts-dtr-off	false	false
ttya-ignore-cd	true	true
ttyb-mode	9600, 8, n, 1, -	9600, 8, n, 1, -
ttya-mode	9600, 8, n, 1, -	9600, 8, n, 1, -
pci-probe-list	7,11,1,3,8,14,d,13	7,11,1,3,8,14,d,13
mfg-mode	off	off
diag-level	max	max
fcode-debug?	false	false
output-device	screen	screen
input-device	keyboard	keyboard
load-base	16384	16384
auto-boot-retry?	false	false
boot-command	boot	boot
auto-boot?	true	true
watchdog-reboot?	false	false
diag-file		
diag-device	disk	net
boot-file		
boot-device	disk	disk net
local-mac-address?	false	false
net-timeout	0	0
ansi-terminal?	true	true
screen-#columns	80	80
screen-#rows	34	34
silent-mode?	false	false
use-nvramrc?	false	false
nyramrc	idioo	idioo
security-mode	none	No default
security-password		. To doiddit
security-#badlogins	0	No default
oem-logo		No default
oem-logo?	false	false
oem-banner	14.00	No default
oem-banner?	false	false
hardware-revision	14100	No default
last-hardware-update		No default
diag-switch?	false	false
anag crittori.	14100	

Additional environment variables

In addition to the default NVRAM environment variables shown above, the following environment variables can be set with seteny and viewed with printeny.

backlight-brightness

Takes a decimal value between 1 and 99, and sets the startup brightness to this value. The setting chosen by the user with the FN-Up Arrow/Down Arrow keys is not currently stored over system resets.

battery-reporting

Takes a true or false value, and if set to false will not display the summary of battery charge/run time remaining after the banner is displayed.

startup-noise

If set to zero, the system will not give a low/high startup noise (default is 1 and noisy). Error conditions signalled by the system PIC will always make a noise.

input-device

keyboard

If set to this (the default), any external USB keyboard will be used in preference to the internal PS/2 keyboard.

usbkey

If set to this, will use the USB keyboard instead of PS/2 keyboard, even if there is no USB keyboard available at bootup

ps2key

If set to this, will use the internal PS/2 keyboard instead of any external USB keyboard

NVRAM Settings

Additional environment variables

output-device

screen

Will default to the LCD if no external monitor, or go to the external monitor and choose a refresh rate to suit, and disable the LCD.

crt

Will drive the external display and disable the internal LCD, even if there is no monitor connected.

lcd

Will drive the LCD at its chosen refresh rate and disable any external monitor.

dual

Will drive both external monitor and internal LCD at the LCD's preferred refresh rate, regardless of the presence of an external display.

Appendix C Using External Monitors



Overview

The SPARCbook ATI display controller is used to display on the built-in screen as well as on an external display if you choose to use one.

To connect an external monitor, please follow these steps:

- 1. Turn off the external monitor and your computer.
- 2. Set the monitor on a monitor stand, desk top, or other level surface near the computer.
- Connect the external monitor's video cable to the matching video connector at the back of the computer. If the cable is not permanently attached to the monitor, connect it to the monitor also.
- Tighten all the screws on the monitor cable connector(s) to eliminate RFI radio frequency interference.
- Connect your external monitor to a grounded electrical outlet.

Ensure that if you use an external monitor it is capable of operating within the following parameters.

SPARCbook ATI display controller

While the SPARCbook display is an integrated 15.1 inch Liquid Crystal Display (LCD), it also has the option to drive an external monitor. In some combinations, the SPARCbook can drive both the LCD and an external monitor simultaneously.

This list charts the various combinations and the OBP commands to activate them.

OBP/CDE Command	LCD Resolution	External Monitor
800-mon *	NOT SUPPORTED	800x600 60Hz
800-vesa *	NOT SUPPORTED	800x600 60Hz
1024-mon *	OFF	1024x768 60Hz
1024-vesa *	OFF	1024x768 60Hz
1152-mon	NOT SUPPORTED	1152x900 66Hz
1152-vesa	NOT SUPPORTED	1152x900 66Hz
1280-mon	NOT SUPPORTED	1280x1024 67Hz
1280-vesa	NOT SUPPORTED	1280x1024 67Hz
1280-fastmon	NOT SUPPORTED	1280x1024 76Hz
1280-fastvesa	NOT SUPPORTED	1280x1024 76Hz
lcd-only	1024x768 60Hz	OFF
lcd+monitor	1024x768 60Hz	1024x768 60Hz
lcd+vesa	1024x768 60Hz	1024x768 60Hz
lcd-off	OFF	NO CHANGE
lcd-on	1024x768 60Hz	NO CHANGE
monitor-off	NO CHANGE	OFF
monitor-on	NO CHANGE	ENABLED AT CURRENT RESOLUTION
csync-on	OFF	COMPOSITE SYNC ENABLED
csync-off	OFF	COMPOSITE SYNC DISABLED

^{* =} Not supported by window manager display control



NOTE: The SPARCbook supports simultaneous on-board and external video device display using VESA standard 1024 x 768 x 60 Hz mode and timing.

Changing resolutions

Changing the display resolution is best done during the boot sequence, either during start-up or rebooting specifically to change the resolution.

To enter the command string, press "Stop" and "A" together during the boot sequence, right after the memory test and before the hard disk begins accessing.

The workstation will then be in "Open Boot PROM" (OBP) mode.



NOTE: You can now execute OBP commands. Enter the command for the desired resolution corresponding to the type of display you have.

- 2. After entering the command string, type go or boot, depending on any messages given at the command line.
- 3. Press **Enter** to resume using the SPARCbook.

Configuring the display using boot PROM commands

In some cases, you may need to configure the LCD display and external port manually.

Configuring the display using boot PROM commands

To change the configuration:

- 1. Disconnect the external device from the SPARCbook.
- Power on the system according to the instructions in "Starting SPARCbook" on page 30.
- 3. Stop the boot sequence by entering stop-A after the LCD display illuminates.
- 4. Disable the automatic boot feature by typing setenv auto-boot? false at the OK prompt.

Using External Monitors

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